

VILLAGE OF JORDAN

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INCORPORATED 1835

PO BOX 561 ♦ 7 MECHANIC STREET

JORDAN, NEW YORK 13080-0561

PHONE: (315) 689-7350 ♦ FAX: (315) 689-9230

August 3, 2026

Dear Village of Jordan Water Customer,

This is to address the letter you may have received at the end of last week regarding your water bill. This was sent in error, it is not common practice for the Village of Jordan to send out late notices to village residents or a "Reminder" regarding your water bill. The only time a village resident will receive a letter regarding your water bill is when it is the end of the fiscal year, and any unpaid water and sewer charges are to be levied onto your tax bill. Furthermore, the Village will not shut off water service due to no payment for Village customers.

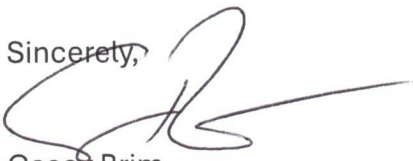
If you live in the Town of Elbridge permissive area, serviced by the Village of Jordan, you will receive a delinquency notice, and possibly a shut off notice, due to the fact that the Village of Jordan cannot levy unpaid water charges onto Town of Elbridge tax bills.

This lapse in judgement will be addressed with the Water/Sewer billing department and will not happen again.

I sincerely apologize for the confusion and the unnecessary fear of your water service being interrupted.

Please feel free to contact me at mayor@jordanny.gov or by calling 315-689-7350 if you have any questions.

Sincerely,



Casey Brim

Mayor