

## Davan Inc

### Quotes

-- Estimates are provided according to customers' material selections, design and specifications. Due to stone price fluctuations and availability of the material the quotes are subject to change. Therefore Davan Inc. will honor prices quoted for the period of up to 30 days.

### Materials

-- Natural stone such as marble, granite, soapstone and quartzite have natural pits, fissures and epoxy fillings. Also, they may differ in regard to pattern and color distribution between slabs and within a single slab. These characteristics are naturally occurring and are not the result of material defects. By comparison quartz or porcelain (engineered stone) are significantly more consistent in pattern but may exhibit slight color variations between slabs. Davan Inc will make every effort possible to match design and vein patterns.

--We will do our best to educate you on the care and maintenance of your stone. Additional information is available on our website at <https://davangranite.com/care-and-maintenance>. Engineered stone wear and tear is warranted by the supplier. Natural stone is not warranted by the supplier and Davan Inc. will not be able to provide a guarantee.

-- Material cannot be returned to suppliers after it's been cut, therefore credit or refund will not be possible.

-- Upon the completion of the project any remains of the fabricated materials become property of Davan Inc unless agreed otherwise.

### Measurements and Templates

-- Customer or customer's representative, 18 years or older, must be present at the time of field measurement.

– To schedule a measurement we need a signed disclaimer with a payment or minimum of \$100 fee that can be applied to your total balance for your project.

– The final cost is subject to change due to adjustments made at or after the final measurements. Any alterations will be agreed in writing before fabrication.

– Measurements are valid as long as there are no job site modifications completed afterwards. In cases of added cabinets, removal of the backsplash tile or the technician not being able to complete templating, the field measure must be repeated and the owner is responsible for an additional cost of up to \$200 associated with a second trip depending on the distance traveled.

– Davan Inc. mandates that all cabinets are installed leveled and aligned. Farmhouse and cast iron sinks, outdoor grills, all moldings, panels and walls be permanently installed in order to measure.

-- The fabrication shop ticket drawing will be created in accordance and final approval of stone color, sinks, any cutouts, faucet holes, dimensions of back and full-splashes, edges, waterfall legs, corner profiles (radius), seam placement and overhangs by a customer or a responsible representative.

-- If the customer already has a sink or a sinks template, it must be present during field measurement in order to correctly incorporate its dimensions in the measurement drawing. Davan Inc is not responsible for sink cutout errors due to incorrect sink templates.

**--Davan inc requires a deposit which is 50% of the total of the project due at the measurements and before the materials can be ordered. The remaining 50% balance**

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**payment is due at the time of completed installation. For your convenience we accept all major credit cards however there is a 3% credit card processing fee. Payments can also be made in cash, check or Zelle at Davan Inc. 708- 209-9219**

### **Pick ups and Fabrication**

-- In case of fabrication of materials requested by customer for "Pick Up Only" customer is responsible for measurements, transportation and installation. The "Pick Up Only" option requires full payment before fabrication.

-- All sink cutout and any exposed corners from Quartz

material must have a 3/8" radius in order to ensure supplier warranty.

-- Davan Inc warranties seam and sink attachment for the life of the project.

### **Removal and Disposal**

-- During the removal and disposal of old existing counter-tops Davan Inc might have to cut caulking on the wall and will not be responsible for drywall repair.

-- During the removal of existing countertops or installation of large and heavy pieces some chips, scratches or dents can occur on the walls. Davan Inc is not responsible for repairs of damaged surfaces.

-- Prior to removal of old countertops, it is recommended to remove cabinet drawers in order to avoid the accumulation of debris in the drawers during the process.

### **Installation**

-- The customer or the representative shall be present during the installation in order to inspect and approve the completed project. If there is no customer or representative present at the completion of the project to verify and approve the completed work the customer waives any claims.

-- Due to uneven walls Davan Inc allows up to 1/4 gap between the wall & countertop.

-- Due to uneven walls Davan Inc might have to cut the drywall in order to make the overhang match. Davan Inc. will not repair chips, damaged drywall or paint walls.

-- Davan Inc will install the counter-tops and seal them if necessary. Quartz does not need to be sealed, only natural stone.

-- Opening holes for faucet, soap dispenser, water filter etc. will be drilled at the end of the installation process. Their placement must be consulted with the responsible adult.

-- Electrical outlet covers, cabinet lights or trims may need to be removed during installation. Davan Inc is not responsible for re-installation or removal of these elements.

-- Davan Inc does not install thresholds, curbs, niches or any shower pieces. We do not install supports, brackets or corbels for the stone overhangs.

-- Davan Inc does not caulk the backsplashes to the wall or caulk between backsplash and existing tile. We will apply caulk between the wall and countertop if there is no backsplash.

-- Appliances should be at the job site during installation of the counters in order to verify their fit. Dishwasher mounting bracket holes will be drilled in the counter if applicable. If the dishwasher is not present at the time of counters installation and Davan Inc installers must return, it will cost an additional \$100-\$200 depending on the distance from our facility.

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**-- Davan Inc is not responsible for any plumbing work including disconnecting or reconnecting of faucet water lines, sink drains, cooktops or stove gas lines. The final product must be left to dry at least 4-6 hours before any other work can be performed.**

– During work performed dust will occur inside the apartment. Davan Inc installers will wipe off countertops and remove general debris but not clean cabinets, floors etc.

-- Please take few minutes during installation to check our work and review your installation to make sure, you are satisfied with our work.

-- Final payment is required upon completion of installation.

– Davan Inc will provide insurance upon customer's request.

Accepted by Costumer \_\_\_\_\_ Date \_\_\_\_\_