



Code of Conduct for Parents & Guardians

Approved By: Elliott Stevens

Date Of Approval: 07th March 2024

Review Date: 07th March 2025

As a parent/guardian of a club member we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our Swim School policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be informed of problems or concerns relating to your child, where appropriate.
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.
- Make a complaint to the Swim School / Welfare Officer (as appropriate).

As a parent/guardian of a club member we expect you to:

- Make sure your child has the right kit for swimming
- Ensure your child arrives to sessions on time and is picked up promptly.
- Inform us if you're running late to collect your child or if your child is going home with someone else.

- Complete all consent, contact and medical forms and update us straight away if anything changes.
- Maintain a good relationship with your child's teacher.
- Tell us if you wish to talk to us about any concerns regarding your child. We will arrange a mutually convenient time so you can talk to us.

Behaviour

- Remember that children get a wide range of benefits from participating in one of our sports, like making friends, getting exercise and developing skills.
- Behave positively as a spectator at lessons and treat others with respect.
- Give encouragement to your child and tell them when they've done well and provide support when they are struggling.
- Respect and celebrate difference in our Swim School and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- Respect the teaching team, lifeguard team and all volunteer helpers at the Swim School.
- Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the Swim School.
- Understand that poor behaviour may result in the Swim School taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- Talk to your child and ensure they understand the rules of the Swim School and the sport.
- Ensure your child understands their Code of Conduct.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the Swim School. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the Swim School, something we never want to do.