

# WHAT YOU NEED TO KNOW ABOUT...

## SCHOOL COMPLAINTS ABOUT DISABILITY DISCRIMINATION



Follow a **school's complaints procedure** first if you believe they have been **discriminatory** against a **disability** .

If this does not solve the problem, you may be able to complain to the Special Educational Needs & Disability (**SEND**) **tribunal**.

You **must complain within 6 months** of the **discrimination**

You can **include events** that happened **over 6 months** ago, as long as they **directly relate** to events in the **last 6 months**.

Parents can **complain** on behalf of a child using [Form SEND4A](#)

Once your **complaint** is **registered**, you & the school will be asked if the **complaint** can be **decided without a hearing**.

If **you do not agree**, the **tribunal** will **send** you a **letter** telling you **if** they'll hold a **hearing**, & **when & where** it'll take place.

# WHAT YOU NEED TO KNOW ABOUT...

## COMPLAINTS & DISABILITY DISCRIMINATION



### HOW TO COMPLAIN ABOUT A SCHOOL YOU BELIEVE HAS ACTED IN A DISCRIMINATORY WAY TOWARDS A DISABLED PUPIL

**Government** information about **disability rights** in education can be found [here](#).

Please also see our **Exclusions, Equality Act & Reasonable Adjustment** flyers [here](#).

Detailed information about how to **complain** if the **school complaints procedure does not resolve an issue**, can be found [here](#).

You can access the **SEND4A Form & guidance** on **how** to claim [here](#).

**IPSEA** have a **Tribunal Helpline**. You can **book an appointment** [here](#).

