

Terms and Conditions

Definitions:

"Company" refers to Greenwood Drones.

"Client" refers to the person, company, or entity receiving aerial services from the Company.

"Services" refer to the services provided by the Company.

"Agreement" refers to the contract formed between the Company and the Client when the Client accepts a proposal or quotation provided by the Company, amends an existing or current service, instructs a new or additional service - whether in writing or verbally.

These terms and conditions set forth the agreement between the Client (referred to as "you" or "the Client") and the Company (referred to as "we," "our," or "the Company") for the provision of drone surveying services.

By accepting the Company's proposal or quotation, you acknowledge that you have read, understood, and agree to these terms and conditions.

1. Scope of Services

- The Company agrees to deliver the drone services as specified in the accepted proposal or quotation.
- You are responsible for granting all necessary permissions, access, and any relevant information required for the services to be completed efficiently.

2. Data Usage and Privacy

- You acknowledge that any data collected during the service may be subject to data protection regulations. You are responsible for obtaining any required consents regarding data collection and usage.
- We will handle all data and imagery collected in compliance with applicable data protection laws.
- The Company reserves the right to utilize any footage, images, or data from the project for promotional purposes, unless otherwise agreed in writing.

3. Payment Terms

- Payment is to be made in accordance with the rates and terms detailed in the accepted proposal or quotation.
- Full payment is due within 14 days following the completion of the services.
- Late payments may attract an additional 10% charge on the outstanding invoice amount per calendar month.
- The Company reserves the right to renegotiate any aspect of the contract or costs if your instructions change or if the information provided by you is found to be inaccurate.

4. Termination

- Either party may terminate the agreement by providing written notice if the other party breaches a significant term or condition of the agreement.
- Upon termination, you will be responsible for paying any outstanding fees for services rendered up to the date of termination.

5. Cancellation and Rescheduling

- You may cancel or reschedule services by providing at least one week's notice.
- If cancellation occurs with less than 72 hours' notice, the Company reserves the right to charge a cancellation fee amounting to 75% of the total project fee.

6. Agreement

- This Agreement is governed by and interpreted under the laws of England, Scotland and Wales.
- This document represents the full and final agreement between both parties, replacing any prior discussions, agreements, or understandings.
- Any changes to this Agreement must be made in writing and agreed upon by both parties.
- By accepting the proposal or quotation, you confirm that you have understood and agreed to these terms.

7. Safety and Compliance

- The Company will ensure that all drone operations adhere to the relevant laws, regulations, and safety protocols.
- You are responsible for ensuring that all necessary permissions and approvals are obtained for drone operations on your property or within your jurisdiction.
- The Company reserves the right to delay or cancel a flight if our operator deems the conditions unsafe. The operator's assessment will be recorded, and operations may proceed once safety concerns have been resolved, subject to mutual agreement.

8. Liability

- The Company will not be held liable for any property damage, injury, or losses resulting from the use of our drone surveying services, except in cases of wilful misconduct or gross negligence.
- You are advised to secure appropriate insurance coverage for your property and liabilities associated with the drone surveying services.

9. Use of media captured

- All media captured (including, but not limited to, photos, videos, and data) during the projects will be co-owned by both the Company and the Client. Each party has the right to use the media for any purpose, including but not limited to marketing, promotion, and portfolio use, without seeking further approval from the other party, unless GDPR or privacy laws dictate otherwise.
- Both the Company and the Client may use the captured media for social media posts, website showcases, or any other promotional material, unless GDPR or privacy laws dictate otherwise.

These terms and conditions form the basis of our agreement and are designed to protect both parties in the execution of services. If you have any questions or require further clarification, please do not hesitate to contact us.