



Frequently Asked Questions

Q: Will I have roommates?

A: Yes, each home will house several individuals.

Q: Will I be living with men and women?

A: No, each house will be exclusive to a single gender.

Q: Do I share a bathroom or other living spaces?

A: Yes, there will be several shared living spaces including but not limited to bathroom(s), living room and kitchen.

Q: Is there a washer and dryer on site?

A: Yes, for individuals who choose to use on site laundry they will have regular access to a shared laundry area.

Q: Can I put my own pictures/knick knacks in the house?

A: Yes! Each individual will have a private bedroom with a door that locks. You may decorate your room in any way you prefer without damaging the existing materials.

Q: Can I bring my own furniture?

A: Yes, any items that will fit in your room OR items that have been agreed upon by other tenants may be brought into the house. Any items placed in shared spaces may be used by other tenants and this should be considered when placing items in shared spaces.

Q: Do I have to clean or will the house be cleaned for me?

A: Direction Homes LLC will provide periodic cleaning to common areas of the home however, it is each tenant's responsibility to clean their room as well as clean/tidy after themselves in

shared spaces. For example if you are sitting on the couch with a blanket it should not be left when you are finished with the activity or if you cook you should wipe down the areas you cooked on as well as wash any dishes used.

Q: How often will someone come to the house to check on things?

A: Direction Homes LLC is committed to a safe, healthy and supportive housing experience and will have regular check ins which may be as frequent as daily check ins but will be no less than twice weekly.

Q: What if something breaks?

A: All personal items are the responsibility of each individual. Items provided by Direction Homes LLC that have regular wear and tear not considered to be due to excessive or negligent use of items will be repaired or when necessary replaced with no cost to tenants.

Q: What is included in my rent?

A: Direction Homes LLC will provide all basic bills/necessities for tenants making rent “all inclusive” which will include but is not limited to electric, sewer, garbage, water, wifi and video surveillance of property.

Q: How do I pay my rent?

A: Direction Homes LLC is an inclusive, independent living which would be paid directly by an individual tenant and/or family or guardian. Direction Homes LLC is not a group home and is not funded by other sources and is not accepting section 8.

Q: Are there specific times I have to be home/asleep?

A: No, tenants have freedom to come and go from the home as they would like. However out of respect for other tenants all individuals will be asked to maintain lower volume levels from 10pm-7am but may continue to move around the home, leave or return during this time.

Q: What do I do if the wifi or another electronic stops working?

A: For all items/services provided by Direction Homes LLC contact the landlords/owners who will correct the issue or notify the appropriate parties.

Q: Can I have visitors?

A: Yes, tenants are welcome to have visitors however may not have anyone stay overnight and should not exceed more than 2 (two) visitors at one time for the comfort of all tenants.

Q: Will I share a mailbox?

A:

Q: Do I bring/buy my own food and if so how/where do I store it?

A: Yes, each individual would be responsible for providing their own food and will have access to the main fridge where they can place items labeled with your name or may also use a mini fridge within your bedroom.

Q: What appliances can I use to cook?

A: A stove and microwave will be provided for communal use. No cooking appliances of any kind may be used or kept in tenant rooms.

Q: Do I need my own pots/pans or utensils?

A: Basic items will be provided to individuals for communal use however individuals may also have their own personal items such as cups/mugs or other preferred items that can be kept in rooms or in designated areas within the kitchen.

Q: Can I have a pet?

A: Direction Homes LLC will only accept certified service animals; this will not include untrained emotional support animals.

Q: Will cleaning supplies be provided?

A: Yes, basic cleaning materials such as multipurpose cleaner, a vacuum, mop, broom and cleaning towels will be provided as well as instructions for use when needed.