ZENFITNITY WELLNESS SPA CORPORATION

PET FRIENDLY POLICY

Dear Valued Guest,

At Zenfinity Wellness Spa Corporation, we value the safety and convenience of all our guests. You and your pet are allowed to experience enriching moments.

While in the spa premises please be informed of the following:

- 1. Only dogs or cats are allowed as pets in the spa. No other animals may be kept in the property.
- 2. A maximum of two pets are permitted per guest. Pets shall have a maximum height of 60 centimeters (2 ft.). Cats shall be limited to domestic or house cats.
- 3. Pets are allowed only at the reception area and at the lounge area.
- 4. Pet owners should provide the following:
 - Pet's leash
 - Pet's stroller/carrier
 - Pet's toys
 - Disposable bags
 - Diapers
- 5. Keep your pet leashed at all times (if necessary) and must be accompanied by their owners in common-areas at all times.
- 6. Pets should not have been sick in the last twenty-four (24) hours.
- 7. All pets must be clean, well-groomed, and completely free of fleas and ticks. Pets must always wear diapers especially in the common-area of the spa.
- 8. The guest agrees not to leave any pet/s unattended.
- 9. Pet owners will be required to promptly address any complaints made by fellow guests regarding noise or any other such disturbance that may be caused by the pet/s. In the event that any pet becomes overly disruptive or in any way aggressive towards other guests or employees, the pet must be removed from the property. In the event that any pet is

considered dangerous by the Management, it shall immediately be removed from the property by the guest.

- 10. Any damage caused by the pet(s) shall be charged to the registered guest and must be paid immediately upon the presentation of an invoice.
- 11. The Management and its employees shall not be liable for any loss, injuries, or illness of any pet for any reason whatsoever.
- 12. The guest shall strictly comply with the Pet Policy Agreement and other rules and regulations which may be issued by Management.
- 13. The guest accepts full responsibility for any and all liability, claims, losses, costs, and expenses including reasonable attorney fees, for personal injury or property damage that may be caused by or attributed to their pet/s. The guest agrees to make any reimbursement for such damages on demand.
- 14. The guest agrees to indemnify, hold harmless and defend the management, its owners, and employees from any and all liability, claims, losses, costs and expenses including reasonable attorney fees arising out of or relating to any claim for personal injury or property damage caused by or attributed to their pet/s.