

REFUND POLICY

Innovative Modern Foreign Exchange Trading INC.
www.travlers.nl // www.atutad.com

Effective Date: 01-01-2026 _____

Innovative Modern Foreign Exchange Trading INC. ("Company," "we," "our," or "us") operates www.travlers.nl & www.atutad.com and develops and provides **Licensed Automated Trading Software** digital products (the "Expert Advisor," "EA," or ".ex4").

Due to the nature of digital content and immediate access upon purchase, all sales are generally final. This policy outlines the limited circumstances under which refunds may be issued in accordance with applicable consumer protection laws.

1. DIGITAL PRODUCT DELIVERY

The Licensed Automated Trading Software is a downloadable digital product delivered immediately following successful payment. Once the Software is bought, the product is considered accessed and activated.

2. REFUND ELIGIBILITY

Refunds may be granted only under the following circumstances:

- The Software fails to activate due to a verified technical fault attributable to the Company
- The Software is materially defective and the issue cannot be resolved within a reasonable timeframe after support intervention
- A duplicate or erroneous payment has been made

3. NON-REFUNDABLE CIRCUMSTANCES

Refunds shall not be issued for:

- Trading losses or lack of profitability
- Incorrect installation or user configuration errors
- Incompatibility with unsupported brokers, platforms, or third-party software
- Change of mind after digital delivery
- Breach of the EULA or misuse of the license

4. SUPPORT-FIRST REQUIREMENT

Prior to any refund consideration, customers must contact technical support and allow reasonable opportunity for troubleshooting and resolution.

imfxti.solutions@atutad.com

Please include:

- BUILD ID
- MT4 Account Number
- Detailed description of the issue
- Screenshots or logs where applicable

5. REFUND REQUEST TIMEFRAME

Refund requests must be submitted within seven (7) days of the original purchase date.

Requests submitted after this period may not be considered except where required by law.

6. REFUND PROCESSING

If a refund is approved:

- Funds will be returned to the original payment method in full
- Processing time depends on the payment provider (typically 3-10 business days)
- The associated license shall be permanently deactivated

7. FRAUD & ABUSE PREVENTION

The Company reserves the right to deny refund requests in cases involving:

- Repeated or abusive refund claims
- Suspected license sharing or unauthorized distribution
- Fraudulent activity or misrepresentation

8. CONTACT INFORMATION

Innovative Modern Foreign Exchange Trading INC.

imfxti.atutad@gmail.com

www.travlers.nl // www.atutad.com

IMPORTANT NOTICE

All digital sales are final. Refunds are issued solely in exceptional technical failure cases or where required by applicable consumer law.

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