

# AGM Agenda – Thursday April 14, 2022 7:00pm-8:30pm Location: Zoom Online Video

- 1. Welcome
- 2. Due to the ongoing COVID-19 pandemic we will keep facilitating online as the traditional format of AGMs is no longer viable for most organizations as it often entails meeting in a physical location and sitting in close proximity.
- 3. Approval of changes to the Club's Constitution and bylaws
- 4. Election or Appointment to Mohawk Park Tennis Club
- 5. Briefly review 2021

Review fees for 2022 Membership (regular price) that were voted on during a board meeting on April 8, 2022

Junior\* (under 18 yrs as of April 1st 2021) \$ 60

Young at Heart\* (60 years and above) \$ 30 (subsidized)

Adult \$ 90 Family of up to 4\* (living at same residence) \$150

## 6. President

- Thank the board and volunteers for their contribution to the 2021 season
- Update on outlook for 2022 outdoor season and if any direction measures provided by City
- Review of any minor changes to the Club's Constitution and bylaws
- Reminder that the Club acts in accordance to code of conduct, bylaws and conflict of interest
- A look at direct mailer piece postcard to outreach to local community and invite them to Open House and programs (tennis, yoga, pilates, TRX)
- General review of 2021

# 7. Compliance

- Review implemented measures for code of conduct and zero tolerance for harassment, bullying and anti-bullying
- Confidentiality statement for board, volunteers and committees

#### 8. Treasurer

- Review of 2021 budget
- Update on proposed 2022 budget
- Review numbers, targets

# 9. Club Pro

- Update on mobile signs and status of 2022 shoe tags
- Installation of new windscreens have been sourced to replace the worn out ones, they will be set up by supplier TBC during the week of April 18, 2022
  - Opening Day, Open Houses schedule for Saturday April 23<sup>rd</sup> and April 30<sup>th</sup> (10:00am-3:00pm)
- TFYH, Programs, lessons and round robins and regular season
- In person Bollywood Monster Mashup (Kids and promoting to adults/seniors at event)Membership & Marketing



## 10. Membership & Marketing

- Proposed that returning members can register and pay ahead of Open House dates via etransfer. As
  for new members they need to meet the board in person at club to complete their registration and
  payment. Use of scheduler for appointment based registrations for membership shoe tags once an
  appointment is set up.
- Registration process: Digital DocuSign registration process in effect again for 2022
- Review of historical membership profile breakdown, trends
- Update on MailChimp and possibility of transitioning to another marketing campaign solution to keep in touch with members
- Community Impact of OTF programs and their expansion

# 11. Other Business

- · Commercial liability covered by the City; Director's Insurance (Alex in process of renewing this month)
- Onboarding of new board members and volunteers, improving and supporting OTF program and membership engagement throughout the pandemic
- MPTC in search of a contract part time role to support program coordination for the project activities
- 12. Other Business raised by Board, Members or Guests
- 13. Election or Appointment to Mohawk Park Tennis Club