Bare Raydiance SALON

Appointment Cancellation & Lateness Policy

1 Hour Cancellation Notice Required:
A 1-hour notice is required for all cancellations & appointment changes. More than 1 hour before your appointment, you may cancel or reschedule through the salon app or online booking, or by calling the salon. Within 1 hour of your appointment, you must call the salon at (707) 829-3436. Texts & notes left in an appointment booking are not monitored in real time & are not accepted as cancellations. Cancellations made less than 1 hour prior may incur a fee.

No-Shows:
If you miss your scheduled appointment without notifying the salon, your credit card on file will be charged 100% of the scheduled service. Calling to cancel, reschedule, or report running late after your scheduled appointment time is considered a no-show. **First-Time Courtesy:** We understand that life happens, so we offer a one-time courtesy waiver for the first no-show, along with a reminder that future missed appointments will incur the full no-show fee.

Lateness:
Arriving more than 5 minutes late to your appointment may result in forfeiture of your scheduled time. You may need to wait for the next available opening or reschedule.

Booking Privileges:
Repeated no-shows, late cancellations, or late arrivals will result in loss of salon app & online booking privileges. Affected clients will be accommodated as Walk-In clients only.

Credit Card on File:
To secure your appointment, we require a credit card on file. By booking an appointment & providing your credit card information, you agree to our Appointment Cancellation & Lateness Policy. Rest assured, your card will not be charged, unless there is a violation of this policy. You are welcome to use other forms of payment in the salon if preferred.

Walk-Ins:
Scheduled appointments take priority. Walk-ins are accommodated based on room availability, & your preferred service level or room cannot be guaranteed.

Fees:
All outstanding fees must be paid in full before further services can be used. Fees are calculated based on the single-session price of the scheduled service & are charged to the credit card on file.

Emergencies:
We understand that emergencies happen. If you need to cancel due to a personal or medical emergency, please contact us as soon as possible, & we will do our best to accommodate your situation.

Why We Enforce This Policy:
When you book an appointment, that time is reserved exclusively for you. We understand that unexpected changes occur, & we ask that you notify us promptly so we can offer that time to other clients. This policy ensures we can provide you with the highest level of service during your appointment.

Policy Changes:
Our Cancellation & Lateness Policy is subject to change without notice. If you have any questions, please contact us at Bareraydiancesalon@gmail.com.