

## Cancellation & Lateness Policy

- **CREDIT CARD ON FILE:** We require a Credit Card to schedule & hold all appointments. Upon booking an appointment & putting your credit card on file you are agreeing to our Cancellation & Lateness Policy. We will not charge a credit card on file without prior consent unless our Cancellation & Lateness Policy is violated. You may make purchases in Salon using payment forms other than the credit card held on file if you choose.
- **1.5 HOUR CANCELLATION REQUIRED:** We require a 1.5 hour notice to cancel all appointments. Should you have to cancel or reschedule less than 1.5 hours prior to the start of your scheduled appointment please call the salon ASAP! Members who continually cancel or reschedule appointments without required 1.5 hour notice will relinquish the right to make appointments, will lose the privilege to pre-book further appointments & will be considered Walk-In clients.
- **NO-SHOWS:** If you "No-Show" to your scheduled appointment(s) without notifying the salon a charge for 100% of your scheduled service(s) will be charged to your credit card on file.  
**Please Note:** We do offer first time No-Shows a one time courtesy \$0 No-Show fee along with a text message that any future missed appointments will result in a No-Show fee.
- **LATENESS:** If you arrive more than 5 min. late you are forfeiting your scheduled appointment time & likely will have to wait for an available opening or reschedule for a later time/day. Members who are continually late to scheduled appointments will relinquish their privilege to pre-book further appointments & will be considered Walk-In clients.
- **WALK-INS:** We always accommodate our scheduled appointments 1st however we are happy to work in Walk-Ins whenever possible & never want to turn anyone away! We cannot guarantee preferred levels or rooms for Walk-In clients.
- **FEES:** All outstanding fees will be collected in full prior to utilizing further services. Fees are based on single session prices.
- **MEDICAL EMERGENCIES:** We understand that sometimes emergencies happen & adjustments are necessary. If you need to cancel because of a personal or medical emergency, please contact us as soon as possible.

*Why is Bare Raydiance Salon enforcing a Cancellation & Lateness Policy? When you book an appointment we are holding that time Exclusively For You! We understand that things come up & schedules can unexpectedly change. We respectfully ask that you contact us as soon as possible so we have an opportunity to offer any last-minute availability to other clients. Please understand that we are committed to offering you the highest level of service during your appointment time with us.*

**Cancellation & Lateness Policy subject to change without notice.**

If you have any questions regarding our Cancellation & Lateness Policy please email [Bareraydiancesalon@gmail.com](mailto:Bareraydiancesalon@gmail.com)