

Step-by-Step Instructions for Turning Off Automatic Firmware Updates

Affected models:

- HP LaserJet Pro 4001DN, 4001DNE, 4001DW, 4001DWE, 4001N, 4001NE
- HP LaserJet Pro MFP 4101FDN, 4101FDNE, 4101FDW, 4101FDWE
- Confirm your printers IP address
 - This can be found on the printer configuration page
 - You can print the configuration by the following menu options: OK > Setup > Reports > Print configuration page
 - On the configuration page, the IP address will be #8 under product settings.
 - Should be in a “https://XX.X.X.XX” format
- Enter your IP address into your web browser
 - That will bring you to the below page

hp **HP LaserJet Pro 4001dn**
Embedded Web Server

Welcome | [Sign In](#)

Search

Home Print Web Services Network Tools Settings

Sleep Mode This feature has been locked by the administrator.

Printer Update This feature has been locked by the administrator.

Estimated Cartridge Le...

*Actual levels may vary.

Network Summary This feature has been locked by the administrator.

Print Quality Toolbox Run maintenance tools to improve the print quality of your printouts.

AirPrint This feature has been locked by the administrator.

Printer Information
✓ Ready
Serial Number:
PHLHJ07497
Firmware Version:
YOSHINXXXN002.2333A.00

Administrator This feature has been locked by the administrator.

- Select “Printer Update”
- Input the pin number from inside the machine door

Log In with PIN

Find the label* located inside the cartridge access area of the printer and enter the PIN below.

*Sample printer label

HP Printer Name

P/N : #####

S/N : #####

PIN : #####

hpsmart.com

Submit

Cancel

[Print report to get the PIN](#)

- Select “Submit”
- Click on “Tools” on the toolbar
 - If the “Do not check for updates” is not selected (see screenshot below) then select and click “Apply”

The screenshot shows the HP printer's web interface. The top navigation bar includes 'Home', 'Print', 'Web Services', 'Network', 'Tools', and 'Settings'. The 'Tools' menu is expanded, showing options like 'Product Information', 'Reports', 'Utilities', 'Backup and Restore', 'Printer Restart', and 'Printer Updates'. Under 'Printer Updates', 'Firmware Updates' is selected. The main content area displays the 'Printer Updates' section, including the 'Firmware Version' table, a 'Check for Printer Updates' button, and 'Printer Update Options' with radio buttons for 'Install updates automatically (recommended)', 'Alert me when updates are available', and 'Do not check for updates'. The 'Do not check for updates' option is selected. An 'Apply' button is visible at the bottom right.

Firmware Version	
Firmware Version	MOGAMIXXXN002.2208A.00
Built Date	2022-02-16

Check for Printer Updates

HP releases printer updates to enhance the printer's features and performance. Update your printer to make sure that you have the latest firmware installed.

To check for any available updates, click Check Now.

Printer Update Options

The printer can automatically check for updates from the Internet. If available, the printer can either install updates automatically or display an alert on the printer's control panel, giving you the option to accept or decline the updates.

Firmware updates can improve, enhance, or extend your printer's functionality and features, protect against security threats, and serve other purposes. HP recommends enabling automatic firmware updates.

Please note that this printer uses dynamic security measures to block cartridges using a non-HP chip, and periodic firmware updates will maintain the effectiveness of these measures and block cartridges that previously worked. The printer is intended to work only with new or reused cartridges that have a new or reused HP chip. For more information, go to www.hp.com/learn/ds

Install updates automatically (recommended)

Alert me when updates are available

Do not check for updates

Apply **Cancel**