

Privacy Policy

Crum Driving Academy, Inc.

Effective Date: 8/1/26

Crum Driving Academy, Inc. ("CDA," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide through our website, www.crumdrivingacademy.com.

This Privacy Policy explains how we collect, use, disclose, and protect personal information collected through our website, online forms, recruiting activities, training inquiries, and related services.

By using our website, you agree to the practices described in this Privacy Policy.

Information We Collect

Information You Provide

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Phone number
- Messages and inquiries
- CDL training inquiries
- Student enrollment information
- Recruiting information
- Employment-related information
- Communications with our staff

The website currently includes a contact form requesting a name, email address, and phone number.

Information Collected Automatically

When you visit our website, we may automatically collect:

- IP address
- Device information
- Browser type
- Operating system
- Website usage information
- Pages visited
- Date and time of visit
- Referral source information

This information helps us improve website functionality, security, and visitor experience.

Cookies and Tracking Technologies

Our website uses cookies and similar technologies to:

- Operate the website
- Analyze traffic
- Understand visitor behavior
- Improve website performance
- Enhance user experience

The website currently displays a notice stating that cookies are used to analyze traffic and optimize the website experience.

You may adjust cookie preferences through your browser settings.

Google reCAPTCHA

Our contact forms are protected by Google reCAPTCHA to help prevent spam and abuse.

As noted on the website, the use of reCAPTCHA is subject to Google's Privacy Policy and Terms of Service. Information collected through reCAPTCHA may include device and usage information necessary to determine whether a visitor is a human user.

How We Use Your Information

We may use personal information to:

- Respond to inquiries
- Provide CDL training information
- Contact prospective students
- Process enrollment requests
- Evaluate sponsorship eligibility
- Communicate program details
- Improve our website and services
- Maintain security and prevent fraud
- Comply with legal obligations
- Maintain educational and business records

Student and Applicant Information

Individuals applying for CDL training, sponsorship opportunities, or related programs may provide additional information during the application process.

Such information may include:

- Contact information
- Driver licensing information
- Employment history
- Training history
- Eligibility information

- Educational records
- Other information necessary to evaluate participation in our programs

We use this information solely for recruiting, enrollment, training administration, compliance, and related business purposes.

How We Share Information

We do not sell personal information.

We may share information with:

Service Providers

Third-party vendors that assist with:

- Website hosting
- Email communications
- Recruitment services
- Student management
- Information technology support
- Analytics services

Legal Requirements

We may disclose information when required by:

- Court orders
- Subpoenas
- Government agencies
- Regulatory authorities
- Applicable federal, state, or local laws

Business Protection

Information may be shared when necessary to:

- Prevent fraud
- Investigate security incidents
- Protect company assets
- Enforce legal rights

Business Transfers

If CDA is involved in a merger, acquisition, sale, restructuring, or transfer of assets, information may be transferred as part of that transaction.

We do not sell personal information in the traditional sense. If our practices change, we will update this Privacy Policy and provide any legally required notices or choices.

Third-Party Services

Our website may link to third-party websites, software platforms, videos, or services.

When you leave our website, the privacy practices of the third party apply. We encourage visitors to review the privacy policies of all third-party providers before providing personal information.

Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, loss, misuse, alteration, or disclosure.

While we strive to protect information, no website or electronic transmission can be guaranteed completely secure.

Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Administer training programs
- Meet legal obligations
- Resolve disputes
- Maintain educational and business records

Information may be retained longer when required by applicable laws or regulatory requirements.

Children's Privacy

Our CDL training programs are intended for adults and individuals eligible for commercial driver training.

We do not knowingly collect personal information from children under 13 years of age.

If we learn that personal information from a child under 13 has been collected without proper consent, we will take reasonable steps to delete the information.

Your Privacy Rights

Depending on your state of residence and applicable laws, you may have rights to:

- Access your personal information
- Correct inaccurate information
- Request deletion of information
- Obtain a copy of information you provided
- Appeal privacy-related decisions
- Exercise applicable consumer privacy rights

To submit a privacy request, contact us using the information below.

We may verify your identity before processing requests.

Marketing Communications

If you provide your contact information, we may communicate with you regarding:

- CDL training opportunities
- Enrollment information
- Program updates
- Recruiting opportunities
- Academy services

You may request to opt out of marketing communications at any time.

Changes to This Privacy Policy

We may update this Privacy Policy periodically.

Any updates will be posted on this page along with a revised "Last Updated" date.

Contact Information

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