

Privacy Policy

At Alcova Associates, LLC (“Alcova”), we take protecting your privacy seriously. This Privacy Policy applies to www.alcovasurety.com and www.alcovaportal.com (collectively “Alcova Websites”) and governs data collection and usage. By using the Alcova Websites, you consent to the data practices described in this statement.

Collection of your Personal Information

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Alcova Websites. These may include: (a) registering for an account on the Alcova Websites; (b) signing up for special offers from selected third parties; and (c) sending us an email message. In such events, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Sharing Information with Third Parties

Alcova does not sell, rent or lease its customer lists to third parties.

Alcova may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Alcova, and they are required to maintain the confidentiality of your information.

Alcova may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Alcova or the site; (b) protect and defend the rights or property of Alcova; and/or (c) act under exigent circumstances to protect the personal safety of users of Alcova, or the public.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Alcova. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Alcova website.

Children Under Thirteen

Alcova does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Changes to this Statement

Alcova reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the

primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Alcova Websites and/or Services available through the Alcova Websites after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Alcova welcomes your questions or comments regarding this Statement of Privacy. If you believe that Alcova has not adhered to this Statement, please contact Alcova at:

Alcova Associates, LLC
5601 NW 72nd Street, Suite 340
Warr Acres, Oklahoma 73132

Email Address:
support@alcovasurety.com

Effective as of April 10, 2022