

# Compassionate Cove Residence Rights Policy

## **Purpose:**

To ensure that all residents of Compassionate Cove are treated with dignity, respect, and compassion, and are afforded the fundamental rights necessary for their well-being and quality of life.

#### **Policy Statement:**

Compassionate Cove is committed to upholding and protecting the rights of all residents. Every resident shall be treated with respect and shall be afforded the following rights without discrimination or retaliation.

## **Resident Rights:**

## 1. Right to Dignity and Respect

- •To be treated with courtesy, consideration, and full recognition of their dignity, individuality, and cultural identity.
- •To make personal choices in daily life to the extent possible.

#### 2. Right to Privacy

- •To privacy in personal care and private communications.
- •To have their personal information kept confidential in accordance with applicable privacy standards.

## 3. Right to Safety and Freedom from Abuse

- •To live in a safe, secure, and clean environment.
- •To be free from all forms of abuse, neglect, exploitation, or retaliation.

## 4. Right to Participate in Care Decisions

- •To participate in decisions regarding their care, daily routine, and personal services received.
- •To refuse care or services unless such refusal poses a direct risk to the resident or others.

## 5. Right to Personal Belongings

- •To retain and use personal possessions, including furnishings, as space permits and safety is not compromised.
- •To expect that their belongings are treated with care and protected from theft or damage.

## 6. Right to Visitors and Communication

- •To receive visitors of their choosing at reasonable hours.
- •To have access to telephones, mail, and other means of private communication.

#### 7. Right to Be Informed

- •To be fully informed, in a language and manner they understand, of all services available, fees, and any changes that affect residency.
- •To receive notice before any room or roommate changes.

## 8. Right to Make a Complaint

- •To voice grievances without fear of reprisal or discrimination.
- •To expect timely and respectful resolution of concerns.

## 9. Right to Participate in Community Life

- •To engage in social, religious, and community activities, as they desire and are able.
- •To have reasonable accommodation for personal needs and preferences.

## 10. Right to Move and Interact Freely

- To move freely throughout the home unless restricted by a safety-related care plan.
- To associate and communicate privately with persons of their choice.

#### Acknowledgment:

By signing below, I acknowledge that I have received a copy of the Residence Rights Policy for Compassionate Coves. I understand the rights afforded to me as a resident and agree to be informed of any changes that may affect my residency. I understand that I may voice any grievances or concerns without fear of retaliation.

Resident Name (Printed):
Resident Signature:
Date:
Facility Representative Name (Printed):
Facility Representative Signature:
Date: