

Follow-Up Questionnaire for Landlord (Alex Johnson)

1. Emotional and Physical Safety

- Can you provide more details about the verbal threats you mentioned? For example:

- How frequently did they occur?

The tenant has verbally lashed out during two recent conversations about rent payment.

- What was the context of these interactions?

These occurred in-person at the property when I approached them about overdue rent.

- Are there specific behaviors or comments from the tenant that you find particularly upsetting or threatening?

The tenant has raised their voice and accused me of being unfair, which felt intimidating.

2. Process Preferences

- You indicated a preference for separate rooms during mediation. Are there other accommodations you think would make you feel safer or more comfortable?

I would like to avoid any direct interaction during the session and prefer communication to go through the mediator.

- Do you feel that having a support person or advocate present during mediation would help you feel more secure?

- Yes

- No

If yes, who would you consider bringing?

My property manager.

3. Triggers and Conflict Areas

- Are there any specific topics or triggers you'd like the mediator to be especially mindful of during discussions?

Accusations about my fairness or integrity as a landlord are upsetting and can escalate quickly.

- Would you like the mediator to intervene if discussions become too heated or if you feel uncomfortable?

- Yes

- No

4. Communication Preferences

- Are there particular ways the mediator can structure communication to help you feel more at ease (e.g., allowing breaks, limiting interruptions)?

I would appreciate a structured agenda with clear time limits for each topic and regular breaks.