

Unlocking the Future of Mediation with AI

with Susan Guthrie



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GET THE MATERIALS:

<https://susane Guthrie.com/miles>



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TODAY'S PROGRAM

What Most People Get Wrong About Using AI Tools

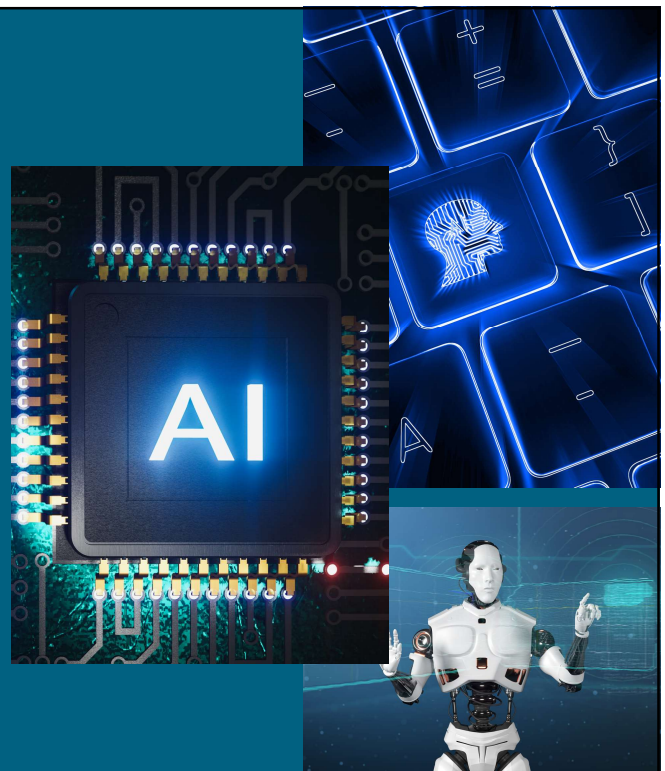
It's not like anything you have used before, but we treat it like an old friend.

Live Demos of Practical Applications

- Curated Mediation Process
- Option Generation
- Drafting and Follow Up

Q&A and Final Takeaways

Where to go from here and what does this mean for mediators and those in legal and legal adjacent fields?



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WHAT ARE THE BEST TOOLS?



Clío Duo

OpenAI

descrybe.ai

Gemini

ChatGPT, Gemini and Claude
along with Specialty Tools and GPTs

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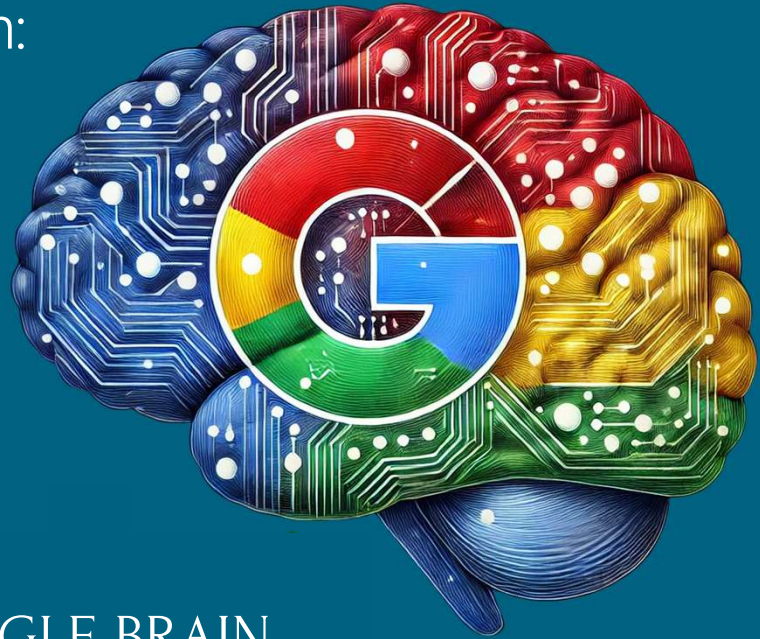
FIRST THINGS FIRST

We need to retrain our brains!



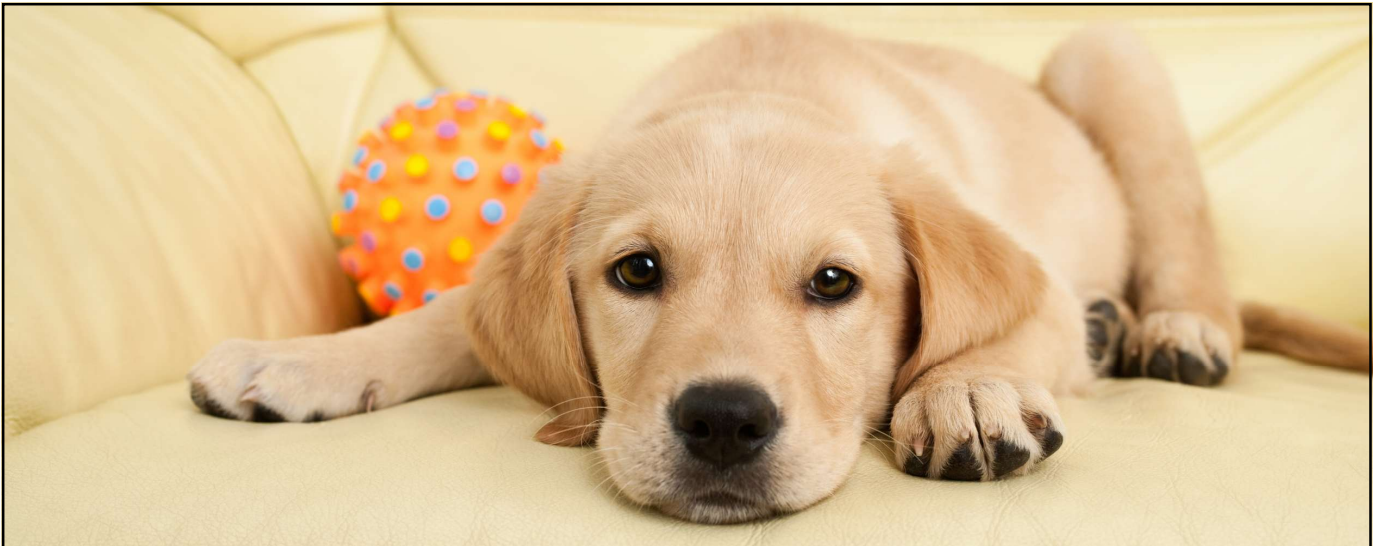
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Here's the Problem:



WE ALL HAVE GOOGLE BRAIN

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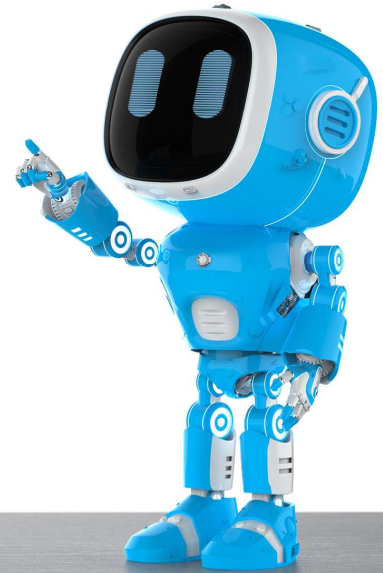


GOOGLE IS LIKE A LABRADOR RETRIEVER

You ask a question (throw the ball) and Google (the dog)
returns your specific answer (the ball.)

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Give me 5 ways that I can grow my mediation practice.



A GOOGLE SEARCH PROMPT

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AI TOOLS LIKE CHATGPT ARE MORE LIKE THE WISE OLD, WELL-READ OWL THAT YOU SIT DOWN WITH FOR A CHAT ON A VARIETY OF TOPICS AND WHO WILL HELP GUIDE YOU AND SUPPORT YOU IN YOUR INTELLECTUAL QUEST

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AI TOOLS ARE YOUR CONVERSATION PARTNER
and it is a conversation where both partners are equally important . . .

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Dr

KEY AREAS OF IMPACT

for ADR Professionals in Practice Development



Client Attraction

- High quality marketing
- Branding and outreach
- Subject matter expertise

Building a Competitive Edge

- Market research
- Practice analytics
- Tech forward and cutting edge

Operational Efficiency and Enhanced Client Experience

- Automating tasks and communications
- Streamline process and procedure
- Curate and personalize client experience

Streamlined Research, Drafting, Organization and Negotiation

- Summarizing information
- Brainstorming and Evaluating
- Summaries and Agreements

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DEMOS

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The more you use it,
the more ways you
will find to use it.



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For Mediators and Legal Professionals

A QUESTION TO PONDER

How can mediators and legal professionals adapt ethical boundaries, practice methodologies, and client interactions to integrate AI effectively, ensuring they leverage its potential for efficiency, cost reduction, and enhanced client service while maintaining professional judgment, ethical responsibility, and human empathy?