



## QUALITY POLICY

Faherty Civil Contractors places the very highest emphasis on the quality of Road Infrastructure products delivered to our clients.

The Goal of FCC is to deliver projects to the highest standard while adhering to our Zero harm policy and promoting our environmental policy of leaving our environment in better condition than we find it.

Our approach to project management, staff training, resource allocation, process validation and documentation is designed to:

- Meet or exceed customer expectations of service and on-time completion
- Provide the highest quality of workmanship, materials and contractors / services
- Meet legal and other specified requirements
- Ensure compliance with the documented management system.

The company commits to continual improvement, using Key Performance Indicators and will set measurable objectives and targets which are continually reviewed for suitability and at Management Review Meetings and daily toolbox meetings.

This policy is reviewed Quarterly to ensure and improve its effectiveness in meeting client expectations and other planned outcomes. It is communicated to staff at induction and is available to staff and other interested parties on the company web site.

We demonstrate our commitment to Quality by implementation of processes which meet the requirements of ISO 9001:2008 – Quality Management System.

A handwritten signature in black ink, appearing to read 'Alan Faherty', is positioned above a horizontal line.

**Alan Faherty**

**Managing Director**

Jan 2019