

Office of Modern Governance

Clear and trusted governance advice



About us

Good governance is a hallmark of high performing organisations and at the Office of Modern Governance we understand this better than most.

We specialise in providing practical governance support to meet the needs of an ever changing and increasingly regulated public, private, and charitable sector.

Our unparalleled experience of working with organisations across these diverse sectors means that we are well placed to understand their unique governance challenges.

Our ability to offer pragmatic, hands-on support to meet your governance requirements is a key distinguisher.

Moosa Patel
Director
Office of Modern Governance

Sarah Boulton
Partner
Office of Modern Governance

The Office of Modern Governance was commissioned by the Trust to undertake an independent well led review. We were impressed by their collaborative approach with great communication and regular 'check in' points. Moosa and Sarah brought a wealth of experience and knowledge and were committed to helping us use the review as a development opportunity.

Derbyshire Healthcare NHS Foundation Trust, 2024

We'd highly recommend Moosa and Sarah at the Office of Modern Governance. They provided a review of IRC UK's governance with a focus on Board effectiveness and were professional and thoughtful throughout the process. We were particularly impressed with how much effort they took to understand our organisation and ways of working, and as a result, how tailored and practical their recommendations were. They are generous in sharing their expertise and a real pleasure to work with.

International Rescue Committee, 2024

Why use us?

We will work in partnership with you to develop a flexible but robust approach that ensures your governance procedures and supporting arrangements meet your organisation's needs and those of regulatory bodies.

Senior level support throughout the course of our work with you. All the people who work with us understand governance, inside out. A highly professional, client centred service ensuring quality and consistency throughout.

Candid and independent advice and support, alongside comprehensive governance advice that is based on current guidance and the latest cuttingedge thinking. Benchmark against governance best practice, drawing on examples from the public and private sector in the UK and internationally. Information that is presented in a user-friendly format and ensuring that all aspects of our work is based on clear evidence and thoroughly triangulated.

We have successfully been engaged by countless organisations

International Rescue Committee

Sutton Housing Partnership

University Hospitals Birmingham NHS Foundation Trust Rotherham, Doncaster, and South Humber NHS Foundation Trust

Moorfield's Eye Hospital NHS Foundation Trust Frimley Health NHS Foundation Trust Oxford University Hospitals NHS Foundation Trust Connexus Housing Ltd.

Birmingham and Solihull Integrated Care Board The Tavistock and Portman NHS Foundation Trust Derbyshire Healthcare NHS Foundation Trust Essex Partnership University NHS Foundation Trust



Your governance experts

Moosa Patel is Director of the Office of Modern Governance. Since 2013, he has worked with a range of organisations to review and enhance their governance. This includes leading several complex investigations and nationally commissioned reviews into NHS governance failures.

Moosa has an exceptional understanding of corporate governance and its practical application and the challenges and obstacles that need to be overcome on that journey.

Sarah Boulton is an experienced NED, Chair, facilitator and university lecturer. In 2013, Sarah set up Healthy Board Services Ltd to provide evaluation, development and executive coaching support to underpin greater effectiveness by Boards. Sarah works extensively in partnership with the Office for Modern Governance.

Combining her practical, theoretical and teaching skills, Sarah has been a course tutor on the highly rated and accredited Financial Times Non-Executive Director Diploma for a number of years.

We work with a range of credible Associates, who have a strong track record of working within and for the public sector over many years either as chairs, chief executives or board level directors. Their knowledge, practical experience and insights bring additional expertise to the work we do.

Indeed, many of our Associates have extensive board level experience across the NHS, charitable sector, social housing and voluntary organisations. This means they have a strong understanding of a range of governance codes and their practical application.



Our services

We provide a wide range of support to our clients, ranging from undertaking developmental reviews of governance, to conducting confidential investigations into conduct, as well as providing intensive governance support, running board development programmes, and undertaking training around essential governance skills, such as minute taking, chairing meetings, or around writing better board and committee papers.



How we can help you

Well-Led reviews

We undertake well led reviews using a highly experienced team who have a strong track record of working at the most senior levels in the NHS. Our experienced team have undertaken several Well Led Reviews for a wide range of NHS foundations trusts. Our approach to governance reviews is practical and realistic, but always developmental.

Board governance reviews

There is a great deal of evidence that the most successful organisations are those that are well governed. We undertake bespoke board governance reviews for the NHS, charities, social housing providers, social enterprises, and the private sector, recognising that each and every organisation is unique and that their challenges and starting positions are different. We have undertaken numerous board governance reviews across these sectors over the last few years.

Individual conduct reviews

We have an enviable track record of undertaking comprehensive reviews into allegations of poor performance or conduct. Our reviews are undertaken sensitively, and we triangulate thoroughly, given the huge importance of these reviews for our clients, and the individuals involved.

How we can help you

Clinical governance reviews

We conduct one-off investigations or reviews into significant governance failings, seeking to learn why a particular governance failing was not detected earlier by the organisational governance arrangements and what this says about the governance of the organisation today and how that can be strengthened.

Board development programmes

We offer bespoke development support to boards. A key feature of this work is that we provide a confidential, comprehensive and robust assessment of boards, chairs and chief executives, enabling them to contribute to board effectiveness, corporate governance and the development of the unitary board.

Governance essentials training

The importance of effective minute taking within the board, at board committees and in other corporate meetings is a key aspect of good governance. Our highly rated training programme is delivered on site or virtually and by an experienced trainer who understands the subject inside out. We also offer a range of other complementary training courses, including around effective chairing and writing board papers.

How we can help you

Governance support and interim governance solutions

We provide a range of interim governance solutions to support organisations as they source more permanent governance support. Our interims are seasoned individuals who will work collaboratively with existing team members and take time to develop close working arrangements with the Chair, Chief Executive, and the wider board.

Coaching and mentoring for senior leaders

Our team offer a range of coaching and mentoring support for senior leaders across all sectors.

Bespoke corporate governance reviews

We undertake a range of reviews into specific aspects of the corporate governance portfolio, such as reviews of board assurance frameworks, risk management, and policy development and oversight.

The Office for Modern Governance provided in house Corporate Governance support for a 30-month period, during a change in structure and management of the governance function. Support included ensuring robust governance processes and procedures were in place during the transition from CCG and the inception of the ICB. Detailed work included: policy development and review pre and post transition from CCG to ICB; risk register and board assurance framework support including the establishment of an Assurance Risk Group to report risk into the Audit Committee; constitution development and support to submit to NHS England; board and committee terms of reference development, implementation, and first review; development and governance oversight of meetings, including agenda planning, minute taking and general secretariat support; and staff mentor and advocate. The Office of Modern Governance provided a critical ear and excellent support in terms of insights to the incoming Director and were an integral part of the overall governance team.

Birmingham and Solihull Integrated Care Board, 2024





Contact us for all your governance needs

We believe that good governance is a key marker for the overall success of any organisation. Take the first step: contact us, and together, we will help you reach your goals.

You can find me at

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