



Volunteer Social Media & Content Creator

Location: St Ives, Cambridgeshire (in-person preferred, some flexibility)

Commitment: Flexible, agreed around your availability

Role type: Volunteer

Reporting to: CEO / Communications Lead

About The Angels Foundation UK

The Angels Foundation UK (TAF) provides trauma-informed support to domestic abuse survivors and their families across Cambridgeshire. We combine practical help with emotional support to help people rebuild their lives safely, with dignity and hope.

Based in **St Ives, Cambridgeshire**, our small, dedicated team works closely together to deliver services, raise awareness, and build long-term change through prevention, early intervention and community support.

The Role

The **Volunteer Social Media & Content Creator** will help bring The Angels Foundation UK's work to life across our digital channels. Working alongside the team in our St Ives office, you will help create thoughtful, engaging and sensitive content that raises awareness, builds trust and supports our growth.

This role is ideal for someone who enjoys storytelling, content creation and social media, and wants to use those skills to make a meaningful difference.

What You Will Be Doing

Working closely with the CEO and team, you will:

Content Creation

- Create engaging content for social media (posts, reels, stories, short videos)
- Support the development of written content such as captions, blogs, quotes and updates
- Help share survivor-centred stories in a safe, ethical and trauma-informed way
- Capture behind-the-scenes moments, events and campaigns (where appropriate)

Social Media Support

- Help manage and update TAF's social media channels (e.g. Instagram, Facebook, LinkedIn)

- Support awareness campaigns, fundraising activity and key dates (e.g. awareness days)
- Help maintain a consistent tone of voice aligned with TAF's values
- Respond to comments or messages under guidance from the team

Campaigns & Growth

- Support campaigns to raise awareness of services, volunteering and fundraising
- Help increase engagement and reach through creative ideas and trends
- Assist with content planning and scheduling

Working Alongside the Team

- Attend the St Ives office to work alongside staff and volunteers
- Contribute ideas in team discussions and planning sessions
- Help document content ideas and processes for future use

What We Are Looking For

We are looking for someone creative, reliable and values-driven.

Essential

- Interest in social media, content creation or digital communications
- Comfortable creating content for platforms such as Instagram, Facebook or LinkedIn
- Good written communication skills
- Ability to work sensitively with charity content, particularly around domestic abuse
- Willingness to work in-person at our **St Ives, Cambridgeshire office**, hybrid working an option.

Desirable

- Experience creating reels, short videos or graphics (Canva, CapCut, etc.)
- Photography or basic video skills
- Experience supporting a charity, campaign or cause
- Understanding of safeguarding, confidentiality and trauma-informed practice (or willingness to learn)

The Difference You Will Make

Your work will help:

- Raise awareness of domestic abuse and available support
- Ensure survivors and families know where and how to get help
- Support fundraising, partnerships and community engagement
- Strengthen TAF's voice and visibility as we grow

Your creativity will directly support people rebuilding their lives after abuse.

Support & Working Style

- You will be supported by the CEO and wider team
- The role is flexible and shaped around your availability
- We strongly prefer volunteers who can **attend our St Ives office regularly**
- Training and guidance will be provided, including safeguarding and tone of voice

How to Apply

Please send a short statement (max 1 page) including:

- Why you're interested in volunteering with The Angels Foundation UK
- Any relevant experience or interest in social media, content or creative work
- Your availability and how often you could attend the St Ives office
- Examples of social media or content work (if you have them – optional)

Shortlisted applicants will be invited to an **informal chat** with the TAF team. Email support@angelsfoundation.org.uk

Inclusion & Diversity

The Angels Foundation UK is committed to building a diverse volunteer community that reflects the people we serve. We welcome applications from under-represented groups and will make reasonable adjustments to support you.