

Warranty Terms - Summary

- 12 months warranty on defects and workmanship, on all new product from date of invoice.
- 90 days warranty on defects and workmanship on all repairs from date of invoice.
- All warranties are a return to base warranty. Goods must be returned and inspected by Pitbull Electronics before issuing warranty replacements or parts.
- Returning the item for warranty will be at your expense.

Warranty Claim Process

In the unfortunate event you have an issue with a product and wish to claim warranty, please follow these steps,

- Contact us via email at sales@pitbullelectronics.net.au providing item details, serial # of the item (label on back of remote) and a brief description of the fault. If you can provide photos, even better.
- Once we reply and confirm item to be returned, please send to
Pitbull Electronics
PO Box 58
Morayfield, QLD 4506
- If you have a transport tracking number for the item, please forward to us so we can track it from this end.
- Once the item is received, it will be inspected to find cause of fault. If deemed warranty then the it will be repaired, tested and returned (we pay freight) under warranty.
- If the item is not deemed warranty, ie out of date, damage caused by misuse or abuse, dropped in water or cement , then you will be notified in writing as to why it is not covered by warranty and an option to repair. A quote to repair will be provided and it's up to you to advise if you want it repaired.