



MELYSE BEHAVIORAL & WELLNESS

We Appreciate each clients choice of care at Melyse Behavioral & Wellness. We will work with each client to provided behavioral support services that can be a supporting their life. An essential part of treatment at Melyse Behavioral & Wellness is a clients health insurance and their ability to pay for services. Please refer to the following guidelines to ensure uninterrupted care.

Patients seeking care at Melyse Behavioral & Wellness are responsible for the payment of their treatment at Melyse Behavioral & Wellness. Clients Must Either:

- Have active health insurance that is valid for Melyse Behavioral & Wellness or
- Pay for their care " Out Of Pocket ". Specific arrangements for therapy visits will be set up for those clients seeking to self-pay for their care.

Co-payments are expected at the same time of the TeleHealth visit. When starting services with Melyse Behavioral & Wellness, clients will be responsible for having a credit card on file with Grow Therapy and or Headway if using insurance. If for any reason your credit card is no longer valid, it is the clients responsibility to notify the therapist and update the card on file. Clients are responsible for these co-payments. Unpaid co-payments will be billed to the client and unpaid copays could result of termination of treatment.

Any lapse in insurance will result in services stopping immediately until valid and active insurance is available. Clients may pay for these visits out of pocket if they wish.

All appointments require a 24-hour advance cancellation notice. All unexcused cancellations with less than 24-hour notice and/or " no show " are subject to a \$150 cancellation charge insurance does not cover no show or cancellation fees.

We encourage clients to review the terms of their insurance and monitor that its fully in effect.

All clients will complete consent form at there intake which will be provided via doxy.me. If a client has insurance and they no-show or miss an appointment without 24 Hour advance notice, they will be charge in Grow Therapy or Headway the full rate for there missed appointment. (\$150) If they are a private client, all billed and no shows will be done in Grow Therapy or Headway.

Client Name: _____

Client Signature: _____

Date: _____