

### **Client Agreement**

By signing below, you agree to the following:

- I understand and agree that I am solely responsible for the behavior and acts of my dog. I am financially responsible for any damage or injury caused by my dog(s) while my dog(s) are attending Bow Wow Boutique daycare. I agree to indemnify Bow Wow Boutique against any and all claims for injuries or illness arising out of the daycare and keeping of my dog(s).
- I understand and agree that Bow Wow Boutique shall not be liable for any costs, injuries, or damage; including, but not limited to, the loss of my dog(s), relating to or resulting from its escape from the fenced area of the facility except in the case of gross negligence by Bow Wow Boutique.
- I understand and agree that due to the inherent nature of dogs, by dog(s) may injure itself or be injured by another dog despite the exercise of reasonable and diligent care by Bow Wow Boutique and hereby voluntarily assume the risk of any such damage or injury.
- You will be contacted if we seek veterinary care for your dog(s). I understand and agree that **IF WE CANNOT REACH YOU** any problem that develops with my dog(s) will be treated as deemed best by the staff at Bow Wow Boutique at their sole discretion, and that I assume full financial responsibility for any and all expenses incurred due to illness.
- I understand and agree that if my dog dies while in the care of Bow Wow Boutique the staff will deliver my dog to my veterinarian to be held unless otherwise instructed.
- I understand and agree that during my dog(s) stay at Bow Wow Boutique, he/she will be in direct contact with other dogs in the daycare. I understand that in any group environment dogs may be exposed to communicable diseases, just like kids in school. This includes (but is not limited to) illnesses like kennel cough. You are encouraged to discuss any questions or concerns you may have about this with a Bow Wow Boutique employee. As hard as we work to prevent illness through vaccinations, cleaning, and sanitizing, **WE CANNOT GUARANTEE YOUR DOG WILL NOT BECOME SICK!**

- Per state regulations, dogs from separate households cannot be kenneled together, **EVEN IF BOTH OWNERS REQUEST IT**. Dogs from the same household will be kenneled together unless specifically requested otherwise.
- I understand that Bow Wow Boutique provides various types of kennels. We strive to make your dog(s) as comfortable as possible. Some dogs are more comfortable in a space with a cover and some are not. If we see any discomfort in your dog we will try various alternatives – including crates – to see where your dog is most comfortable. We always try a new situation for a dog over nap time during the week to make sure they are resting. **If you do NOT want us to try your dog in a crate, please inform us now.**
- I understand and agree that if I request my dog to be groomed that he or she may be tethered during the bathing process to keep them from jumping out of the tub. At no time will my dog be left unattended while tethered.
- If your dog is on medications, we must comply with state law, which reads “Boarding / Training Facilities acting as agents for the owner may administer prescription medications to a pet animal boarded as directed by the owner’s veterinarian. If the operators agree to administer prescription medications, the medications must be in the original container issued by veterinarian or pharmacy and administered according to the label directions. The label must include: client name / pet name, dosage, drug name, veterinarian’s name, and date issued.”
- I understand that any pictures taken of my dog while in the care of Bow Wo Boutique are sole property of Bow Wow Boutique and the images may be used for marketing purposes. This may include, but is not limited to, pictures in the lobby, the website, Facebook, and other social media placement and in marketing materials at the sole discretion of Bow Wow Boutique. At any time, you may request images of your dog and they will be provided to you for your use.
- I understand and agree that the rules and regulations shall be incorporated herein by reference and become a binding part of this agreement. I certify that I have read and understand the rules and regulations set forth on this page and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept the terms, conditions and statements of this agreement.