

Additional Benefits*

No deductible applies to these benefits.

RENTAL CAR REIMBURSEMENT/ ALTERNATIVE TRANSPORTATION

Up to \$40/day for up to five days. An additional five days are available for parts and/or administrator requested inspection delays.

TOWING BENEFIT

Up to \$100 per occurrence.

TRIP INTERRUPTION REIMBURSEMENT

Up to \$250/day for up to three days for lodging and meals (if a covered breakdown happens more than 100 miles from home and a licensed repair facility keeps your vehicle overnight)

24-HOUR EMERGENCY ROADSIDE BENEFIT

This benefit pays up to \$150 per occurrence

- **Battery Jump Start:** If the covered vehicle's battery fails, a jump will be provided to start the vehicle
- **Flat Tire Changes:** Removal of the flat tire and the replacement with the inflated spare tire located in the covered vehicle
- **Fuel, Oil, Fluid and Water Delivery:** Delivery of an emergency supply of fuel, oil, lubricants, fluid or coolant (does not include the cost of fluids)
- **Lockout Service:** In the event the keys for the covered vehicle are locked in the vehicle, this service will provide assistance in gaining entry



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PROTECTS™

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Your Hero in Trust.**

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*At HeroProtectsSM we don't just issue
contracts, we keep promises.*

***Our mission is to provide real protection
that holds up when life doesn't.***



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*This brochure is not a contract, and programs are subject to change. Complete details, terms and conditions are on the Service Contract and should be reviewed. Contracts are underwritten by A.M. Best "A-" rated insurers. Some services are not subject to a deductible. Some benefits are not allowed in some states – these benefits would be excluded from coverage.



Auto Protection Plan
PLATINUM, GOLD AND SILVER



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**Enjoy Dependable Coverage
That Helps Keep You
Safely on the Road, Worry-Free.**

SILVER*



Basic protection for essential vehicle components.

ENGINE: Internally lubricated parts of the engine block and cylinder head including: camshaft, crankshaft, bearings, connecting rods, oil pump, internal timing gears, timing chain, timing belt, tensioners, gears, sprockets, and guides; serpentine belt tensioner; vibration damper; intake manifold; flywheel with starter ring gear; core plugs; valve covers; oil pan; oxygen sensor; mass airflow sensor; EGR valve; crank sensor; cam sensor. **Turbocharger/Supercharger** (Factory-Installed) and all internal parts; wastegate actuator.

COOLING SYSTEM: Water Pump and housing; fan clutch; thermostat; radiator; heater core and recovery tank.

TRANSMISSION (Automatic/Manual): Transmission case and all internally lubricated parts: gears, shafts, bearings, synchronizers, shift forks, torque converter, drive/flex plate, transmission range switch, speed sensors, pressure sensors, PRNDL position switch, transmission control module, valve body, mechatronics unit, conductor plate, servo assemblies, transmission cooler; transfer case, front wheel drive transaxle, all-wheel drive power transfer unit, rear axle. 4x4 components are covered when damaged by covered internally lubricated parts.

DRIVE AXLE(S): Housing and all internally lubricated parts: axles, drive shaft/axle shaft, u-joint, 4x4 locking hubs, pinion bearings, side carrier bearings, ring and pinion gears, carrier assembly and axle bearings, constant velocity joints.

SEALS & GASKETS: Covered for leakage failure on the listed components if the vehicle has less than 125,000 miles at time of claim. If over 125,000 miles, they are covered when required with a covered component replacement. Cylinder head gaskets - covered for combustion and coolant leaks only. Intake manifold gaskets - covered for coolant leaks only.



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GOLD*



Enhanced protection covering a broader range of components.

You get all the great coverages listed under SILVER plus:

AIR CONDITIONING: Compressor; condenser; evaporator, accumulator/receiver drier; clutch; pulley; mounting bracket.

SUSPENSION: Upper/lower control arms and bushings; ball joints; leaf, air and coil springs.

STEERING COMPONENTS: Power steering pump/motor; gearbox; rack and pinion; high-pressure lines.

BRAKE COMPONENTS: Power brake booster; master cylinder; wheel cylinders; calipers; ABS hydraulic components; proportioning valve; ABS wheel speed sensors; ABS control module.

ELECTRICAL: Starter motor and solenoid; alternator, voltage regulator and mounting bracket; front and rear window wiper motors; electric cooling fan motor; distributor; ignition coils; power window motors/regulators/switches; power seat motors and track assembly; power door lock actuators/switches; power trunk/tailgate actuator and motor; power mirror motors; all manually operated switches; ignition control module; cruise control assembly.

FUEL SYSTEM: Fuel pump; fuel injectors; fuel injection control module; lift pump; transfer pump; MAP/air charge temperature sensor; intake manifold pressure sensor; throttle position sensor.

PLATINUM*



Comprehensive protection offering the highest level of coverage.

Covers all mechanical and electrical breakdowns except for components listed in Section V of the Contract. Examples of non-covered items include but are not limited to glass, light bulbs, tires, wheels, batteries, brake rotors and drums, muffler, tail pipes, and maintenance items such as brake pads & spark plugs.

Optional Surcharges*

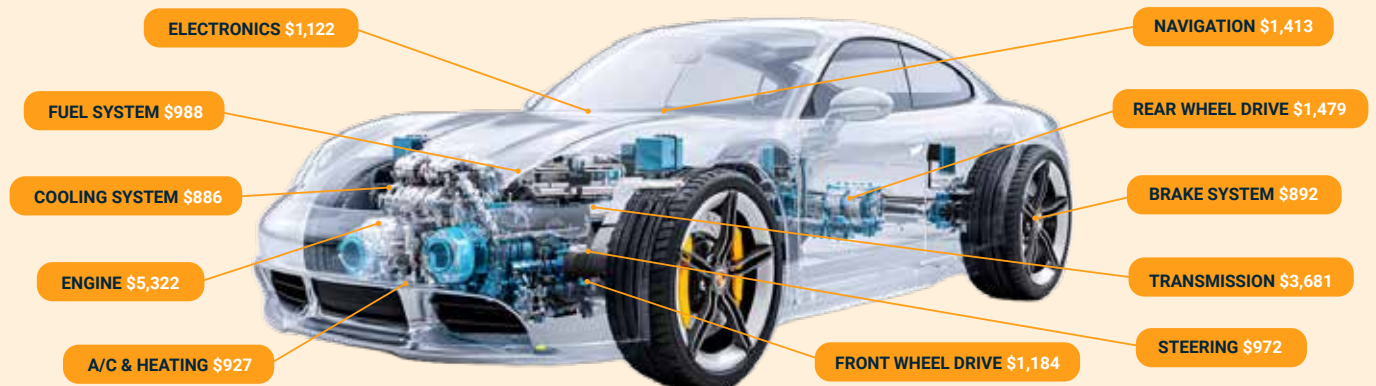
LIFT KIT/OVERSIDED/UNDERSIZED TIRES: Coverage for vehicles equipped with up to a 6" lift kit or 3" drop, and oversized or undersized tires with less than a 10% variance from manufacturer specs.

TECH PACKAGE (Factory Installed): Radio/CD, GPS and Navigation Components; LCD Screens; DVD/Blu-Ray Players; Bluetooth/Phone, Alarm, Voice Activation, and Tire Pressure Monitor Systems; Keyless Entry; Adaptive Cruise Control, Collision Detection; Self-Park Assist; and more.

MARKET LABOR RATE: Upgrade the authorized labor rate from \$150/hour to the repair facility's posted hourly labor rate (as long as it is reasonable).

PROTECT YOURSELF & YOUR WALLET FROM COSTLY REPAIRS!***

Below are your potential repair costs without HeroShield coverage:



***Listed Repair Costs based on Consumer Affairs 2025 statistics.