Sample Letter 3: From a Community Member

[Your Name]  
[Role or Affiliation, e.g. “Local Business Owner”]  
[Address]  
[Email]  
[Date]

The Hon [Member’s Name]  
[Parliament House Address]

Dear [Member’s Name],

I live and work in the Hunter Valley, and I am writing because our region depends on the work that support coordinators do every day. These professionals are the link between NDIS funding and real-world outcomes — connecting people with therapists, securing home modifications, navigating crisis points, and ensuring plans are implemented with care.

The Disability Royal Commission recognised support coordination as a vital safeguard, especially for people at increased risk. These roles are not administrative. They are relational, responsive, and often life-saving.

Yet after years of frozen pricing, support coordination providers are now being asked to absorb a 3.5% wage increase and 0.5% super uplift from 1 July 2025 — with no increase in their funding. Many have said they simply cannot continue under this pressure.

If these services disappear:

* People with disability will lose critical, preventative supports
* Families will face greater stress and a higher risk of hospital or crisis intervention
* Our local economy will lose skilled, community-based jobs and trusted services

I strongly urge you to:

* Call on the NDIA to pass through the full wage and super increases to support coordination price limits from 1 July 2025
* Support the development of a sustainable pricing model that keeps experienced, community-rooted providers in operation

The Royal Commission did not call for a more cost-efficient system. It called for a safer, more just one. That starts with valuing the frontline safeguards already working — and funding them to survive.

Thank you for standing with us to protect these essential supports.

Yours sincerely,  
[Your Name]  
[Role or Affiliation]  
[Contact details]