



October 25, 2020 – 10:15am

## **COVID – 19 UPDATE #15**

Dear Members,

**WE ARE OFFICIALLY RE-OPENING ON MONDAY OCTOBER 26, 2020 ALL GROUP CLASSES.** RECREATIONAL AND COMPETITIVE WILL RESUME AS OF MON. OCT. 26. THERE HAVE BEEN A NUMBER OF CHANGES TO THE SCHEDULE. IF YOU DID NOT RECEIVE A PERSONALIZED EMAIL AND/OR PHONE CALL **THEN YOUR CLASS DAY AND TIME REMAINS THE SAME.**

**PRIVATE LESSONS – PLEASE CONTINUE TO WAIT TO HEAR FROM YOUR COACH AS WE ARE STILL NAVIGATING TO SEE WHERE THERE IS SPACE AND APPROPRIATE EQUIPMENT FOR EACH PRIVATE LESSON. LOOK OUT FOR EMAILS STARTING LATER TODAY.**

### **RESTRICTIONS:**

- WE ARE ONLY ALLOWED TO HAVE A **MAXIMUM OF 10 PEOPLE PER ROOM** IN OUR FACILITY AS LONG AS THEY CAN MAINTAIN TWO METRES OF DISTANCING WITHIN THAT SPACE
- **ABSOLUTELY NO SPECTATORS ALLOWED**
- NO DROP-INS
- NO TRIAL CLASSES / PROMOTIONAL VISITS
- NO BIRTHDAY PARTIES

### **WHAT HAPPENS IF WE GO BACK TO STAGE 3?**

IN ORDER TO MAINTAIN SOME CONSISTENCY, THE **SCHEDULE WILL REMAIN THE SAME FOR THE REMAINDER OF THE FALL SESSION ENDING ON DEC. 20.** HOWEVER, WHEN OUR CAPACITY LIMITS INCREASE IT WILL GIVE MEMBERS MORE FLEXIBILITY IN CLASS CHOICES.

### **HOW WILL MISSED CLASSES BE COMPENSATED?**

EVERY MEMBER WILL RECEIVE A CREDIT ON THEIR ACCOUNT FOR THE MISSED CLASSES. IF YOU ARE DOING MONTHLY INSTALLMENTS YOU WILL SEE THAT CREDIT REFLECTED ON *EITHER YOUR NOVEMBER OR DECEMBER* PAYMENT. IF YOU PAID IN FULL YOU WILL HAVE A CREDIT ON FILE THAT MAY BE USED FOR FUTURE PROGRAMS OR YOU MAY REQUEST A REFUND.

Thank you all for your continued patience and understanding!

Christine Lynch – Owner