

- A1: Water is leaking or the pump needs replacing or freeing due to the pump running dry
- A7: The hot water negative thermistor coefficient (NTC) sensor is defective – the hot water sensor or connecting leads need checking
- A8: Break communication to FX sensor controls electrical connections need checking
- A7: The hot water negative thermistor coefficient (NTC) sensor is defective – the hot water sensor or connecting leads need checking
- B1: Code plug not detected
- C6: Fan speed too low – the fan lead and connector need checking and may need replacing
- E2: Central heating (CH) water flow negative thermistor coefficient (NTC) sensor defective check CH flow NTC sensor and connection leads
- A7: The hot water negative thermistor coefficient (NTC) sensor is defective – the hot water sensor or connecting leads need checking
- E9: Safety temperature limiter in central heating (CH) flow has tripped the system pressure or safety temperature limiter needs checking
- EA: Flame not detected due to a gas issue – the gas supply, power supply or igniter, electrode and lead need checking – contact a Gas Safe installer
- F0: Internal error – electrical connector contacts or programmer interface module – check ignition leads are not loose
- F7: Flame detected even though the appliance is switched off – check the electrode assembly is dry and the pcb and flue are clear
- FA: Flame detected after gas shut off – the gas valve needs checking – hire a Gas Safe installer
- FD: Reset button pressed by mistake – press reset button again
- A1 Pump dry run detection or pump is running in air the system pressure needs checking
- A5 Tank negative thermistor coefficient (NTC) defect
- A7 Domestic hot water (DHW) negative thermistor coefficient (NTC) defect
- A8 Energy Management System (EMS) communication error
- B1 Code plug not detected
- B2, B3, B4, B5, B6 Data error
- B7 Burner control error
- C6 Fan defect
- D3 External temperature limiter
- D5 Condensate pump failure
- D6 Internal heat bank overflow
- EA Flame not detected

E2 Primary negative thermistor coefficient (NTC) defect

E9 Safety temperature limiter in central heating (CH) flow stat tripped

F0 Internal error

F1 ROM fault

F7 Flame detected after appliance has been shut off

FA Flame detected after gas shut off

FD Reset button pressed – try pressing the reset button again

T1 Ignition test – checking the igniter spark

T2 Fan test – checking the basic fan

T3 Pump test – checking the basic pump

T4 Three way valve test

T6 Ionisation oscillator test

9A 362 Error – incorrect HCM fitted

9U 233 Heat Control Module (HCM) error – problem with code plug

B7 257 Internal error – possible control board problem

C6 215 Fan problem – fan running too fast

C7 214 Fan problem – fan not running

D1 240 Return sensor error – sensor may be wet or damaged

E2 222 Flow sensor short circuit error

E5 218 Flow temperature too high

E9 219 Safety sensor fault – temperature too high, sensor short circuit or open circuit

EA 227 No flame detected or flame signal loss during operation

F0 237 Internal error

F7 228 Flame error – false flame or flame detected before burner starter

FA 306 False flame fault – flame detected after burner stop

FD 231 Mains power fault – electrical power interruption

FA 364 Gas valve EV2 leak test failed – gas valve leak

FA 365 Gas valve EV1 leak test failed

A1 281 Pump stuck or running with air in the system

C1 264 Airflow stopped during operation

C4 273 Airflow present during last 24 hours

D1 240 Return sensor short circuit

D4 271 Temperature difference between flow and safety sensor exceeds limit

E9 224 Max thermostat activated – flue gas thermostat overheat

EA 277 No ionisation detected after ignition

EF 349 Central heating boil detected – boiler operating at minimum burner load with temperature difference greater than 18°C between Flow & Return.

NO CODE 212 Safety or flow temperature rising too fast