

ITMEDICS

CAPABILITY STATEMENT

Mission-critical IT leadership, secure AI adoption, and managed services for fire, EMS, and public safety

Small Business

Snoqualmie, Washington

UEI: JNMRMYSGLLF6

CAGE: 7HRA8

ITMedics (Green IT Consulting, LLC) is a Washington-based IT strategy and services firm serving fire departments, EMS agencies, dispatch centers, and public safety organizations. We operate as a virtual CIO/CTO office for agencies that need enterprise-grade technology leadership without a full-time IT department, delivering managed IT, cybersecurity, Microsoft 365, and governed AI adoption across the Microsoft and Claude stacks under NAICS 541512 and related codes.

CORE COMPETENCIES

- ▶ **Managed IT support (541512 / 541519):** monitoring, help desk, patching, endpoint management, backup and recovery, and vendor management for stations, apparatus, and offices.
- ▶ **Cybersecurity and compliance:** risk assessments, policy development, identity and access management, MFA, device compliance, and controls aligned to HIPAA and CJIS requirements for PHI and criminal justice data.
- ▶ **Cloud and Microsoft 365:** tenant design, migration, Entra ID, Intune, Exchange, SharePoint, Teams, Purview, and governance for secure collaboration across volunteer and career staff.
- ▶ **AI strategy, governance, and adoption:** Copilot readiness assessments; AI governance and acceptable-use models; data-boundary design that keeps PHI and CJ on compliant paths; Microsoft 365 Copilot, Copilot agents, Agent 365 and Entra Agent ID; Claude (Anthropic) enterprise deployments, connectors, and agent workflows; Power Platform automation. Vendor-neutral across Microsoft, Anthropic, and others.
- ▶ **Infrastructure and mobile connectivity:** station networks and Wi-Fi, firewalls, structured cabling, and FirstNet and 5G connectivity for apparatus, command vehicles, and wildland operations.
- ▶ **Consulting, special projects, and custom solutions (541611 / 541511):** IT and technology-risk assessments, roadmaps, budgets, and PMBOK-aligned project management; dispatch and CAD/RMS integration, station buildouts, access control, and Power Platform apps, forms, and dashboards.

DIFFERENTIATORS

- ▶ Exclusive focus on fire, EMS, and public safety: 24x7 operational environments where downtime affects response.
- ▶ We run our own operations on AI agents across the Microsoft and Claude stacks, so our guidance on where AI is safe with regulated data, and where it is not, comes from practice rather than slideware.
- ▶ Owner-led delivery, direct access to the principal, lean overhead, and calm, structured incident response for agencies that handle PHI and CJ every shift.

NAICS & CODES

NAICS	Description
541512	Computer Systems Design Services (primary)
541519	Other Computer Related Services (managed services, help desk, vCIO)
541511	Custom Computer Programming Services (Power Platform apps, forms, dashboards)
541611	Administrative Management and General Management Consulting Services
517810	All Other Telecommunications (FirstNet, 5G and station connectivity)

Related PSC examples: DE01 End User Support; DF01 IT Management; DG01 Network; DJ01 Security and Compliance; DA01 Application Development (AI and automation). Accepts Government Purchase Card: Yes.

COMPANY DATA

Legal name: Green IT Consulting, LLC (DBA ITMedics)	Entity: Washington limited liability company
SAM.gov: Registration renewal in progress (2026)	Socioeconomic: Small Business
Address: 6415 Silent Creek Ave SE, Snoqualmie, WA 98065	Accepts GPC / EFT: Yes

POINT OF CONTACT

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