



COOPER RIVER EYE ASSOCIATES, LLC

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DR. ARUN KAISTHA

August 23, 2024

To our Horizon NJ Health Patients:

Cooper River Eye Associates has had to make the extremely difficult (yet necessary) decision to withdraw our office from the Horizon NJ Health Insurance network which is administered by Davis vision. Unfortunately, Dr. Patel is resigning from her position as a staff optometrist as of Sept. 12, 2024. Along with this unexpected news, Horizon NJ Health has limited our ability to offer quality eye care and materials due to their outdated policies and fee schedules.

While we tried desperately to make it work despite the plan's limitations, we are no longer able to stay in the network. We have had no success in getting Horizon NJ Health to even return our numerous requests to reverse policies harmful to our patients and our practices.

We suggest patients who have this plan call their insurance for a list of in-network providers. Eye care for Horizon NJ Health is administered by Davis Vision. Please call: **1-800-999-5431**.

While there are other options, we do recommend the following practice based on their willingness to accept new patients with Horizon NJ Health and their respected quality of care:

Dr's Eyecare Center (Burlington). Website: drseyecarecenter.com. Phone: **(609) 386-0202**

For eye emergencies, Wills Eye Hospital (24/7): Located in: [Thomas Jefferson University Hospital](http://ThomasJeffersonUniversityHospital.com)

Address: 900 Walnut St, Philadelphia, PA 19107 **Phone:** **(215) 503-8080**

We hope that Horizon NJ Health changes their policies to be more patient and doctor friendly in the future so that we may possibly join the network as providers in the future again. After November 2024, we can only service Horizon NJ Health patients as cash pay patients if you decide to continue in our care.

We wish you all the best and apologize for any inconvenience this may cause you. It has been a great honor and pleasure taking care of you and your loved ones over the years.

Best wishes always,

Dr. Kaistha & Staff