

Mo Movers LLC  
P.O.Box 2325  
Frisco, TX 75034  
Phone 214-430-7561  
www.momoversllc.com  
USDOT# 3415375

**POLICY ATTACHMENT**

I understand that I am booked with Mo Movers LLC for my upcoming move and I am aware that if I am not scheduled for First move of the day, that the time I was given is an **ESTIMATED** arrival time and due to the move/moves in front of me I will not be given an exact time. However, I understand I will get a call 30-60 minutes prior to the movers arriving at my location and understand the movers could arrive earlier than my estimated arrival or later. Weather may delay/slow down or cancel a move depending on severity. Safety of both the client and crew is the utmost important.

I have also been made aware that I will be getting a confirmation call 1-2 days prior to my move date and understand that I **MUST** confirm that I still need the movers on my scheduled date. I know that there is a 2 Business Day cancellation policy and if I need to cancel it **MUST** be at least 2 business days before my move or I will be charged a \$150 cancellation fee on the credit card provided to hold the move.

I am aware that Mo Movers LLC **DOES NOT ACCEPT CHECKS** and I am prepared to pay with cash, credit/debit card. I am aware that if my move is scheduled for multiple days, that payment will be due **at the end of EACH day.**

Mo Movers LLC is not coming prepared to pack my belongings into boxes. I will be packed and ready to be moved and do not expect Mo Movers LLC to pack **unless arranged with office prior to my move date.**

I have read in full and understand the binding/proposal contract as well as this policy attachment. Thank you for giving Mo Movers LLC the opportunity to serve you.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date of Move