

WISH UPON A DREAM

Booking Agreement

USER AGREEMENT - TERMS AND CONDITIONS

Definition ‘THE BUSINESS’ means Wish Upon a Dream. The person who books the equipment warrants that they are either the Hirer or have the authority of the Hirer to book the equipment. ‘THE EQUIPMENT’ means goods hired as they appear on the booking agreement. ‘THE AGREEMENT’ means the Booking Form/Hire Agreement between the Business and the Hirer of the equipment.

Agreement - The Hirer, by placing an order via email, message or telephone, agrees that they accept the conditions of the hiring agreement. The Business will retain a signed terms and conditions agreement, which the Hirer will then be supplied with confirmation in writing of their booking. If the agreement is not signed by the Hirer this does NOT forfeit the agreement.

Hiring Charges - Unless prior arrangements are made hiring charges are for a 24-hour period. The hiring charges are for the agreed period. If the equipment is unavailable for pick up or return, Wish Upon a Dream reserves the right to charge the Hirer for extra time as per the 24 hour rate.

Cancellation - If the Hirer cancels the booking for any reason, the Business reserves the right to retain the deposit of \$75. The deposit can be transferred to hold another date. The Delivery date is usually the day of the function / booked date, unless otherwise specified.

Payment - Bookings are held upon request and confirmed once the Booking Agreement is signed and Wish Upon a Dream has confirmed the booking in writing to the hirer. A refundable \$75 deposit is required to secure your booking and full payment is required on or before date of delivery. Payment options include Electronic transfer, cash or Paypal.

Delivery and Pickup – Delivery and set up times will be

arranged between the Business and the Hirer.

Receipt of Delivery - The Hirer is responsible for being present to accept delivery of the equipment.

Positioning/Setting up of Equipment. - The Hirer is responsible for indicating clearly the location of the assembly or dismantling of the equipment. The Business will take every care, but shall not be liable for any damage to the site, site access, furniture or personal belongings.

All floor areas must be clean from dirt and dust before setup commences.

Damage/Use of Equipment - Damage to Hire equipment during use is the responsibility of the Hirer and the deposit fee will NOT be refunded if the hire equipment is damaged above normal wear and tear. If at any time during the hire period the Hirer considers the equipment to be faulty, it is the Hirers responsibility to contact Wish Upon a Dream by telephone to report the problem. The Business reserves the right to repair or replace the faulty equipment as soon as practicable during the hire period to the reasonable satisfaction of the Hirer. The Hirer should not attempt to repair the Equipment without prior consent of the Business. The Business will not be liable for any loss, damage or expenditure incurred by the Hirer due to faulty Equipment for any reason.

Liability to Third Parties. The Business will not be liable for any claim for personal injury, death, loss or damage to the property. The Businesses decision is final in all matters relating to these Terms & Conditions of Hire.

By signing below, I forfeit all right to bring suit against Wish Upon a Dream Events for any reason. By signing below, I agree to the terms & conditions as stated above.

Client (Print Name): _____

Client (Signature) : _____

Date signed: _____

