

QuickBooks Online (QBO) Services

Terms and Conditions

The following Terms and Conditions outline the nature and scope of the QBO Services we provide. When you engage Rockland Pros, you acknowledge and agree to the following Terms and Conditions.

1. QBO IMPLEMENTATION SERVICES.

Rockland Pros offers three (3) distinct QBO Implementation Service Packages. Refer to our current "Implementation Service Packages" document for details.

2. QBO LICENSES & SUBSCRIPTIONS.

- a) QBO license(s) offered to Client by Rockland Pros will be obtained by Rockland Pros directly through Intuit. In accordance with our agreement with Intuit, Rockland Pros is legally and financially responsible for the QBO license(s).
- b) Rockland Pros will sub-lease its QBO license(s) to Client for a subscription fee. In accordance with Client's agreement with Rockland Pros, Client is legally and financially responsible for remitting payment to Rockland Pros.
- c) Rockland Pros and Client are both subject to Intuit's Terms of Service, which are made available on the software vendor's website. [<https://quickbooks.intuit.com/software-licenses>]

**Refer to Intuit's website for a full description of the features and functions associated with each QBO version. [<https://quickbooks.intuit.com/pricing/>]*

3. COMPENSATION.

- a) QBO Implementation Services: Rockland Pros will implement QBO for Client in accordance with the subscription package selected in Section 1, as outlined in Appendix A. [Refer to our current "Implementation Service Packages" document for details.]
 - Rockland Pros will use commercially reasonable efforts to complete the implementation in accordance with the terms and conditions herein. Client acknowledges that despite these efforts, Rockland Pros' work is highly dependent on Client, Intuit (software vendor), QBO (software), and other factors beyond the control of Rockland Pros. If one or more of these factor should cause a significant impact to this project, Rockland Pros will contact Client immediately to advise and to obtain agreement with Client on an appropriate course of action.
 - Client will compensate Rockland Pros for its professional services.
- b) QBO Subscriptions: Rockland Pros will provide access to its QBO license(s) to Client; Client will compensate Rockland Pros with a monthly subscription fee based on the version of the software selected.

4. TERMINATION.

- a) Client or Rockland Pros may terminate the use of QBO Subscriptions for any reason or no reason upon thirty (30) days advance written notice to the other party.
- b) Rockland Pros may terminate QBO Subscriptions with or without notice for non-payment or insufficient payment. Termination due to non-payment or insufficient payment by Client will result in immediate termination of Client's access to the QBO by Rockland Pros. Client acknowledges that this action may result in permanent deletion of their data.

- c) Client acknowledges that the QBO Subscriptions offered to Client by Rockland Pros are offered exclusively to Rockland Pros' clients; termination of QBO Subscriptions does not entitle Client to the subscription fees offered through Rockland Pros.
 - d) Upon termination, Client will need renew their subscription directly through Intuit, if they require access to their QBO file.
5. **EXCLUSIONS.** This Agreement does not include any other services offered by Rockland Pros. This includes, but it not limited to:
- a) Tax Services
 - Income Tax Services
 - Payroll Tax Services
 - Sales Tax Services
 - b) Business Services
 - c) Bookkeeping Services
 - d) CFO Services
 - e) Other QBO Services
 - QBO Training
 - QBO Technical Support

In lieu of a specific fee schedule, all professional fees outside the scope of our QBO Implementation Subscription Services outlined above will be billed based on time incurred at a rate of \$125 per half hour (30-minutes).