



METRO-ATLANTA CHAPTER, INC.
Jackson State University National Alumni Association, Inc.

P. O. Box 57122
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www.jsumac.org

JSU TIGER LINE: (404)266-7933

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General Refund Policy for JSU Metro Atlanta Chapter Events:

In the event that an unforeseen circumstance beyond our control arises—such as acts of God, natural disasters, or situations rendering the venue or property uninhabitable—we may need to reschedule or cancel an event. We sincerely apologize for any inconvenience caused by such occurrences. In these situations, we are committed to providing a fair resolution and offer attendees the following options regarding their tickets:

- 1. Ticket Retention for Rescheduled Event:** All purchased tickets will remain valid for the rescheduled date. We will announce the new date as soon as it is confirmed.
- 2. Ticket Donation:** If you prefer, you can choose to donate the cost of your ticket or a percentage to support the JSU Metro Atlanta Scholarship Fund. Your generous contribution will directly benefit students in need of financial assistance. JSUMAC is a 501(c3) organization. All contributions are tax deductible as defined by the IRS.
- 3. Refund Requests:** If you are unable to attend the event on the rescheduled date, you may request a full refund. Please submit your refund request within 10 business days of this notice to ensure timely processing (allow 30 days standard processing).

To request a refund or to donate your ticket, please contact our **Finance Team at JSUMACfinance@gmail.com** with your ticket details. We appreciate your understanding and support and look forward to hosting you at the rescheduled JSU Metro Atlanta Scholarship Jazz Brunch.

Thank you for your continued patience and support of Jackson State University.

Sincerely,

JSUNAA Metro Atlanta Chapter