



AI-Assisted Notetaking & Telehealth Consent Form

Davina Counselling & Psychotherapy – For Children, Young People & Families

Why We Use Technology *To give your child the best possible care, we use secure digital tools that help us focus more fully on their needs. These tools support note-taking and online sessions, allowing us to be present, accurate, and responsive.*

What This Means for You

We use two trusted platforms:

- Heidi Health helps us take notes during sessions. It may record audio briefly to create accurate summaries, which are securely stored and deleted once processed. This means we can spend more time connecting with your child and less time writing.*
- CoviU is our telehealth platform for online sessions. It's safe, encrypted, and easy to use —no downloads needed. You'll receive a secure link before each session.*

Your Child's Privacy Matters

- All information is stored securely and handled with care.*
- We follow Australian Privacy Principles and other international standards.*
- For New Zealand families, data may be stored overseas —we'll always ask for your permission first.*

Your Rights & Choices

- You can ask questions at any time.*
- You may request access to your child's notes.*
- You can withdraw consent for technology use at any point.*

What We Ask of You

- Please ensure your child is in a quiet, private space during online sessions.*
- Let us know where you and your child are located at the start of each telehealth session.*
- Share any concerns you have—we're here to support you.*

Consent Statement

I understand how Heidi Health and CoviU are used to support my child's care. I've had the opportunity to ask questions and feel comfortable with this approach.

Parent/Carer Name: _____

Child's Name: _____

Date: _____

Signature: _____