

ROADSTAR DRIVING SCHOOL (Bill Plant Instructor Louise Flanagan)

TERMS & CONDITIONS

- ❖ All prices are per hour unless otherwise stated.
- ❖ All first bookings must be fully paid minimum of 48 hours in advance by bank transfer or cash deposit. All bookings are provisional until full payment received.
- ❖ Minimum of 48 hours notice of cancellation required or full lesson price is payable.
- ❖ More than 3 late notice cancellations will be removed from books.
- ❖ If no show for Lesson I will wait 10 minutes then leave and full price will be charged or deducted from Block.
- ❖ No refunds given on 5 hours for £120 Offer in part or full for any reason, one off offer to new pupils only. Block to be taken within 4 weeks of first lesson. Not available if Test booked within 4 weeks of first lesson.
- ❖ No refunds will be provided on any bookings block or single in part or full for any reason. Inclusive of not finishing full number of hours paid for. So please consider very carefully before booking.
- ❖ I reserve the right to terminate Lesson and further lessons at any point if TC's and C's are not adhered to, or any aggressive, violent, intimidating or threatening behaviour towards me, vehicle or other road users observed. This is inclusive of such behaviour via social media, texts or voicemails and calls. No refunds will be given.
- ❖ Please adhere to good personal hygiene and no excessive aftershave/perfume. Consideration that my car is my office is expected. it's paramount importance to provide a comfortable, clean and pleasant environment for all clients.
- ❖ If you are ill with heavy cold/flu or anything potentially contagious please inform me immediately. I do not wish myself, family or other clients to become ill also. I will inform you if I am also ill to avoid passing on illness.
- ❖ Please respect that I have a young family and on occasion childcare issues due to illness or school are unavoidable. I am also fully aware and understand some of you may be in similar position and some things are beyond our control. My evenings after 8 pm and weekends are my personal family time.
- ❖ Any damage to vehicle or wheels/tyres while on Lesson may be made liability of pupil for repair charges.
- ❖ If I have to cancel your lesson at late notice due to accident in prior lesson/breakdown, weather, illness, childcare or child illness there will be NO PAYMENT CHARGED.
- ❖ I reserve the right to refuse the use of my vehicle for practical test if I deem the client unsafe or not at satisfactory standard to take practical test. Client is fully responsible and liable for any damage to vehicle while on test.

----- DATE: -----

SIGNED FOR & ON BEHALF OF ROADSTAR DRIVING SCHOOL (Bill Plant Instructor Louise Flanagan)

----- DATE: -----

SIGNED BY PUPIL

PRINT NAME: -----

