

Benefit Information:

- Medical:
 - Carrier: Meritain Aetna
 - Enrollment Portal Link: <https://www.employeenavigator.com/>
 - Enrollment Portal Company ID: Pinnacle-Communications
 - Carrier Group Number: 18825
 - Member Account Link for personal benefits: <https://qa.meritain.com/>
 - Carrier Customer Service Number: 888-324-5789
 - Carrier Customer Service E-mail: service@meritain.com
 - Are ID Cards Created: Yes-mailed and online
 - Provider Search: <https://www.meritain.com/resources-for-members-meritain-health-insurance/>
- Dental:
 - Carrier: Metlife
 - Enrollment Portal Link: <https://www.employeenavigator.com/>
 - Enrollment Portal Company ID: Pinnacle-Communications
 - Carrier Group Number: 6514762
 - Member Account Link for personal benefits: <https://digitalsolutions.metlife.com>
 - Carrier Customer Service Number: 866-984-3250
 - Carrier Customer Service E-mail: support@contactmetlife.com
 - Are ID Cards Created: No. ID is subscriber's SSN
 - Provider Search: www.metlife.com/dental
- Vision:
 - Carrier: Metlife
 - Enrollment Portal Link: <https://www.employeenavigator.com/>
 - Enrollment Portal Company ID: Pinnacle-Communications
 - Carrier Group Number: 6514762
 - Member Account Link for personal benefits: <https://digitalsolutions.metlife.com>
 - Carrier Customer Service Number: 855-638-3931
 - Carrier Customer Service E-mail: support@contactmetlife.com
 - Are ID Cards Created: No. ID is subscriber's SSN
 - Provider Search: www.metlife.com/vision
- Health Savings Account:
 - Carrier: StreamlineHR
 - Enrollment Portal Link: <https://www.employeenavigator.com/>
 - Enrollment Portal Company ID: Pinnacle-Communications
 - Carrier Customer Service E-mail: <https://streamlinehrppt.lh1ondemand.com/Login.aspx?ReturnUrl=%2f>
 - Are ID Cards Created: Debit Cards are issued
 - Provider Search: <https://www.mystreamlinehr.com/spending-accounts-for-employees/>

- Employee Assistance Program:
 - Carrier: Meritain Aetna
 - Enrollment Portal Link: <https://www.employeenavigator.com/>
 - Enrollment Portal Company ID: Pinnacle-Communications
 - Carrier Group Number: 18825
 - Member Account Link for personal benefits: resourcesforliving.com
 - Username: Pinnacle
 - Password: EAP
 - Carrier Customer Service Number: 855-283-1917
 - Carrier Customer Service E-mail: Call. The service team is available 24/7
 - Are ID Cards Created: No.