

Chapter 11. Pharmacies

§1145. Remote Access to Prescription Drug Orders, Medical Orders, and Chart Orders

- A. Notwithstanding any rule to the contrary, a Louisiana-licensed pharmacist who is employed by or contracted with a permitted pharmacy in Louisiana, or a Louisiana credentialed pharmacy technician who is an employee of a permitted pharmacy in Louisiana, may remotely access that pharmacy's dispensing information system from a non-pharmacy location for the purpose of processing prescription drug orders, medical orders, or chart orders contained therein, provided all of the following conditions are met:
1. Privacy and Security Controls. The pharmacy shall establish and maintain appropriate safeguards to protect the privacy and security of all confidential records.
 2. Supervision of Remote Pharmacy Technicians. When a pharmacy technician remotely accesses the dispensing information system, the pharmacy shall ensure that the supervising pharmacist:
 - a. provides direct and immediate supervision of the pharmacy technician through two-way audio and video communication utilizing real-time live interactive technology;
 - b. has immediate access to the original order and any related documentation; and
 - c. reviews and verifies the accuracy of all entered information.
 3. Data Protection. No part of the pharmacy's dispensing information system may be duplicated, downloaded, or removed from the system at any time.
 4. Prohibition on Off-Site Record Handling. The receipt, retention, or storage of prescription drug orders, medical orders, or chart orders at any remote location outside the permitted pharmacy is strictly prohibited.
 5. Policy and Procedure Manual. The pharmacy permit holder and the pharmacist-in-charge shall be responsible for the development and implementation of policies and procedures to address quality assurance standards for remote access and processing.

AUTHORITY NOTE: Promulgated in accordance with R.S. 37:1182.

HISTORICAL NOTE: Promulgated by the Department of Health, Board of Pharmacy, LR 46:582 (April 2020), amended LR 52:689 (May 2026).

§1145 was amended to add pharmacy technicians to those authorized for remote access to pharmacy dispensing information systems. The rule change includes required safeguards for records, supervision requirements for pharmacy technicians, and policies to address quality assurance standards.

[END]