

Services Requested
 Pool Closing
 Hot Tub (Spa) Closing
 Pool + Spa Closing
 Additional Services Only (no closing)



Office: Inv # _____
 Deposit Received Date _____
 Scheduled Closing Date _____

2024 Elite Pools and Spas Winterization Contract

14201 Washington St. Suite #301 Woodstock, IL 60098 | PHONE 847-854-7767 | FAX 847-854-5444 | www.elitepoolsandspas.com

Winterization services include:

- Draining water to proper level
- Equipment systems & Pool lines drained of water
- Above ground pools with removable systems are drained, disconnected & hoses removed from pool
- Above ground pools with fixed equipment systems will require system winterization and heater winterization (See Below) these are additional services not included in basic closing for above ground pools
- Heaters on all above ground pools remain in place
- Biodegradable antifreeze added to pool lines and equipment
- In-ground pool lines and skimmers are plugged
- Handrails, ladders, and baskets are removed
- Skimmer lids are covered with plastic

Above Ground Pool (ABG) | with removable equipment system
with fixed equipment system I have a deck around ABG pool
On Ground (ONG)/Hybrid Pool deck around (ONG)/Hybrid Pool
In Ground Pool Do you have a working pool heater? No Yes
I have a winter cover autocover I need winter cover size _____

Autocover Access Codes or key location: _____

Choice Services and Additional Information- See Additional Services Section

- Pool Vacuum (30 minutes) pool must be clear
- Covers are secured on pool, Cover is NOT included in closing cost
- Winter chemicals are added to the pool that include winter shock, winter pH buffer, winter stain and scale, and our ultimate water treatment that acts as an algacide, strong water clarifier, and chlorine booster

PLEASE NOTE: Pool Closings after 10/31/24 or first frost incur an additional charges starting at \$100.00 depending on conditions. See additional terms and conditions on the back of this contract.

- New pool covers not provided by EPS incur a set up fee
- In-ground pools with automatic covers will require the homeowner to fill the pool back up to the proper level after winterization
- Only EPS winter chemicals will be added
- **Antifreeze is charged additionally on a per gallon basis**
- Water features and in floor cleaning systems are additional
- Diving boards, slides, & pool lights on all in ground pools will remain in place
- A \$30.00 trip charge will apply to all closings

Basic closing	Above Ground to 30ft	Above Ground Oval	In Ground up to 18ftx36ft	On Ground with main drain + hard pipe	In Ground up to 20ftx40ft	In Ground Over 20ftx40ft up to 50ft	In Ground Over size	Hot Tub Attached to In Ground pool	In Ground Hot Tub (Attached or Standalone)
Price	\$230.00 <input type="checkbox"/>	\$240.00 <input type="checkbox"/>	\$450.00 <input type="checkbox"/>	\$450.00 <input type="checkbox"/>	\$500.00 <input type="checkbox"/>	\$630.00 <input type="checkbox"/>	CALL	\$350.00 <input type="checkbox"/>	\$385.00 <input type="checkbox"/>
Vacuum (30Minutes)	\$145.00 <input type="checkbox"/>	\$155.00 <input type="checkbox"/>	\$165.00 <input type="checkbox"/>	\$165.00 <input type="checkbox"/>	\$175.00 <input type="checkbox"/>	\$195.00 <input type="checkbox"/>	CALL	Must share plumbing w/pool	W/independent equip. system
Secure Winter Cover (supplied by customer)	Standard \$120.00 <input type="checkbox"/>	Standard \$130.00 <input type="checkbox"/>	Safety cover w/ anchors \$100.00 <input type="checkbox"/>	Safety cover w/ anchors \$100.00 <input type="checkbox"/>	Safety cover w/ anchors \$115.00 <input type="checkbox"/>	Safety cover w/ anchors \$140.00 <input type="checkbox"/>	CALL	Safety cover w/ anchors \$75.00 <input type="checkbox"/>	Safety cover w/ anchors \$75.00 <input type="checkbox"/>
Unconventional cover set-ups may incur additional charges to install•See back	Solid w/ bags \$170.00 <input type="checkbox"/>	Solid w/ bags \$170.00 <input type="checkbox"/>	Solid cover w/ bags \$200.00 <input type="checkbox"/> Auto cover N/C <input type="checkbox"/>	Solid cover w/ bags \$200.00 <input type="checkbox"/> Auto cover N/C <input type="checkbox"/>	Solid cover w/ bags \$220.00 <input type="checkbox"/> Auto cover N/C <input type="checkbox"/>	Solid cover w/ bags \$255.00 <input type="checkbox"/> Auto cover N/C <input type="checkbox"/>		Solid cover w/bags \$115.00 <input type="checkbox"/> Hard Spa Cover \$35.00 <input type="checkbox"/>	Solid cover w/bags \$115.00 <input type="checkbox"/> Hard Spa Cover \$35.00 <input type="checkbox"/>
Winter Kit + PoolTec	\$100.00 <input type="checkbox"/>	\$100.00 <input type="checkbox"/>	\$125.00 <input type="checkbox"/>	\$125.00 <input type="checkbox"/>	\$155.00 <input type="checkbox"/>	\$155.00 <input type="checkbox"/>	CALL	N/A	N/A

Additional Services Please Check All That Apply

*Above Gr. Hard Pipe &/or System Winterization <input type="checkbox"/> \$115.00	*Above Gr. Heater Winterization <input type="checkbox"/> \$95.00	Above Gr. Portable Stair Removal <input type="checkbox"/> \$50.00	Salt Cell Cleaning <input type="checkbox"/> \$95.00	Cartridge Filter Cleaning + Degreasing <input type="checkbox"/> \$85.00-\$140.00	Water Features Winterization (qty____) <input type="checkbox"/> \$65.00-\$110.00 ea
Fill lines, slide lines, & other specialty lines <input type="checkbox"/> \$70.00 ea	In Floor cleaning Systems (per valve unit) <input type="checkbox"/> \$180.00	Portable Spa Winterization with or without pool closing: Includes draining of tub, removing as much water as possible from the spa lines and the spa equipment, biodegradable antifreeze is added and cover secured. \$360.00 + antifreeze (1-2 pump tubs) <input type="checkbox"/> \$415.00 + antifreeze (3 pump tubs) <input type="checkbox"/> • See Back For More Info			

A \$200.00 non-refundable deposit is required to schedule winterization services | Keep Pool and Spa Systems Running Until Closing

Name _____ Address _____

City _____ Zip _____ Contact number _____

Email _____

Request opening dates that align with you | NO Sat/Sun | We will do our best to schedule you within requested dates
 1) _____ 2) _____ 3) _____

Card#: _____ Exp.: _____ CVC code: _____ I have enclosed a check for deposit Check # _____

THE SIGNATURE BELOWS INDICATES THAT YOU HAVE READ AND AGREE TO ALL TERMS AND CONDITIONS AS STATED ON THE BACK OF CONTRACT

Signature : _____ Date : _____

Email policy: We do NOT sell your information. We utilize your email as a means of communication and to provide you with special savings promotions, coupons, and offers available only to our current clients.

Our goal is to provide you with the best possible care for your pool and/or hot tub we can only be responsible for the chemicals that we sell and service so we will only add chemicals provided by Elite Pools and Spas. Unfortunately, we cannot be responsible for chemicals purchased by the customer from another provider.

Vacuuming of the pool is limited to 30 minutes. Additional vacuum time will be charged in prorated 15-minute increments. The pool must be clear in order to vacuum. Skimming is limited to one pass.

Your pool should remain operational until the day the pool is closed. Even though you may not be using the pool it is imperative to keep the pool water circulating and chemically treated until closing. Bringing a water sample in to the store 1 week prior to closing is recommended, in order to balance chemicals and ensure a successful closing. We will be happy to assist you in preparing the pool for the winter season. Unfortunately, EPS cannot accept responsibility for the condition of the pool water at the time of closing; Pools in poor condition will usually open the following spring in equally poor condition. We recommend closing the pool only after the water is clear, clean, and balanced. Winterization services do not include clearing or cleaning the pool. We can provide these services at an additional cost prior to the closing, please contact the office for assistance. There will be an additional fee if the pool is closed after 10/31/2024 or after first freeze.

While we try to ensure that all winter covers are tightly secured for winter there are still times that a cover may come unsecured. Due to the nature of our weather covers are exposed to prolonged cold, rain, and ice which can damage the cover and cables or cause the cover to blow off or fall in. EPS cannot be responsible for your winter cover. We will secure your cover as best we can for the winter season. •We cannot secure items to the pool cover or remove decking or attach the cover in any unconventional manner. Above ground or onground pools with a deck that require technicians to go under the deck to secure the cover will incur additional charges. You should keep the water pumped off of the pool cover through the off-season. Should you need assistance over the winter with a cover that has fallen in or needs to be replaced we can assist you with that at an additional fee. In ground Automatic pool covers require the pool owner to fill the water level back to the manufacturer recommended level after closing along with the use of a cover pump to keep excess water off of the cover.

MMG Enterprises, Inc. dba Elite Pools is not responsible for the safety of the pool and/or equipment. It is the responsibility of the homeowner/property owner to ensure the safety of the pool throughout the winter. Elite Pools winterizes the pool from weather only and accepts no responsibility for the safety equipment whether present or not.

Return by mail to: address below

By Fax: 847-854-5444 | By email: info@elitepoolsandspas.com

We recommend all pools to be secured with a winter cover. In ground pools should be secured with a safety cover that has secured anchors into the concrete decking around the pool or an automatic cover that is maintained by keeping the water off of the cover. In ground mesh safety cover anchors must be in the deck and in working condition at the time of closing. Anchors requiring placement will incur a fee of \$10/anchor. Any anchors requiring complete replacement will be scheduled on a separate day and for an additional fee. It is the responsibility of the homeowner/property owner to provide the necessary equipment for their swimming pool. Elite accepts no liability for injury or drowning.

We care about you and your pool and want to assist you in protecting your investment. Closing the pool prior to inclement weather is very important, unfortunately we are not responsible for damage done to your pool and/or its equipment should it sustain weather damage prior to your closing date or after first freeze. Elite carefully, professionally winterizes every pool to protect your investment. However, it is impossible to guarantee that damage and freeze breaks will never occur. It is possible to incur damage from the ground shifting, pipes that are aged, or tree roots and other underground objects interfering with the system integrity. It is the responsibility of the pool owner that pool valves must be 100% operational and be able to maintain an air lock. Elite Pools winterizes the pool as a protective measure but cannot warranty or guarantee against damage, including but not limited to winter plugs that can become unsecured. Any repairs or costs necessary would be the responsibility of the homeowner. Winterization will not repair or stop existing damage to pool lines, equipment, pool surfaces or liners. Elite cannot be responsible for pools that were winterized by another company prior to ours or that have existing damage or damage as a result of the above stated conditions.

In order to provide for the safety of our employees we reserve the right to reschedule your closing date in the event of inclement weather. EPS must be given at least (1) week notice to cancel an already scheduled closing. In the event we do not receive notice your deposit will be forfeited. Closings cancelled within the time frame will receive a 50% refund of the deposit.

Payment for closing services is due at the time of service. If you cannot be present at that time you may authorize your closing to be charged to a credit card. Should we arrive to close your pool and no party is present and no payment arrangements have been made the deposit will be forfeited. All returned checks will be subject to a \$35.00 fee. Any balance not paid shall be subjected to any and all methods of collection at the debtor's expense. Including but not limited to attorney's fees. Prices are subject to change without notice.

All current customers must have all outstanding invoices paid in full prior to the closing date. If payment is not received and the closing must be rescheduled there will be a \$35.00 service charge. If the closing is not rescheduled the deposit will be forfeited. All services are subject to a travel charge of \$30.00.

By entering into this agreement, you agree to handle disputes by way of arbitration and/or mediation as a substitute for all other "legal" formats of resolution. Both parties agree to pay 50% of the costs incurred to arbitrate a dispute.



14201 Washington St. Suite #301
Woodstock, IL 60098
www.elitepoolsandspas.com

847-854-7767

Place
Stamp
Here