

Access Codes: _____

Early Season
Promo Code _____

Services Requested

Pool Opening ☐ Spa Opening ☐ Pool + Spa Opening ☐
Additional Services Only (no opening) ☐ABG Fixed Equip. System ☐ ABG Removable Equip. System ☐
Hybrid Pool ☐ Inground Pool ☐ Deck around pool ☐

Office: Inv # _____

Deposit Received ☐ Date _____

Scheduled Opening Date _____

2026 Elite Pools and Spas Opening Contract

14201 Washington St. Suite #301 Woodstock, IL 60098 | PHONE 847-854-7767 | FAX 847-854-5444 | www.elitepoolsandspas.com

Opening services include:

- Water pumped from cover, cover removal, rinse & fold
- Automatic covers are lightly rinsed, retracted and cover condition assessed
- Winter plugs removed, skimmers cleaned, baskets & jets installed
- Ladders, lights, handrails & fill lines installed
- Above ground pools | equipment system connected to pool & prepared for start-up
- In ground pools | equipment systems started when possible (main drain only)
- Pool heaters are prepared for start-up & pilot light is lit when applicable
- Pool water tested & basic start-up chemicals added
- Vacuuming of pool (when water is clear)
- **A \$250.00 non-refundable deposit is required to schedule**

Pools opened after 6/1/26 will incur an additional charge of \$125.00

Additional Information

- Chemicals are added on a per pool basis and are added according to size of pool and water condition upon testing. Only EPS opening chemicals will be added. Please note chemicals are additional
- Cover removal and pool vacuum is based on 30 minutes (additional time charge is \$43.00/15min)
- Pool must be clear to vacuum
- All pool owners are responsible for filling the pool to the middle of the skimmer
- Above ground pool owners should fill the pool after the opening, the system is readied for you to turn on after filling
- In ground drain and acid washed pools require a return trip to complete the opening. Please notify EPS when the pool is full (trip charge applies)
- **A trip charge will be applied to all opening services**

1. Determine type of pool cover on the left of the chart and follow boxes on the right for your pool size and specific service. Check all boxes that apply

Pool Cover Type	Above Gr. Up to 28'	Above Gr. 30'/Oval/ all oversize	Onground/ Hybrid w/ main drains	In ground up to 16 X 32	In ground up to 20 X 40	Inground up to 20 X 50	In ground Drain/Acid wash up to 16 X 32	In ground Drain/Acid wash up to 20 X 40	In ground Drain/Acid wash up to 24 X 50
Standard Above Ground Pool Cover	<input type="checkbox"/> \$440.00	<input type="checkbox"/> \$485.00	<input type="checkbox"/> \$520.00	NA	NA	NA	NA	NA	NA
Above or Inground Solid Pool Cover with water bags	<input type="checkbox"/> \$520.00	<input type="checkbox"/> \$575.00	<input type="checkbox"/> \$610.00	<input type="checkbox"/> \$665.00	<input type="checkbox"/> \$685.00	<input type="checkbox"/> \$735.00	<input type="checkbox"/> \$1,175.00 6 gal. acid inc.	<input type="checkbox"/> \$1,320.00 6 gal. acid inc.	<input type="checkbox"/> \$1,480.00 6 gal. acid inc.
Above or Inground Pool with Mesh safety Cover	<input type="checkbox"/> \$460.00	<input type="checkbox"/> \$520.00	<input type="checkbox"/> \$555.00	<input type="checkbox"/> \$565.00	<input type="checkbox"/> \$605.00	<input type="checkbox"/> \$690.00	<input type="checkbox"/> \$1,110.00 6 gal. acid inc.	<input type="checkbox"/> \$1,265.00 6 gal. acid inc.	<input type="checkbox"/> \$1,425.00 6 gal. acid inc.
Pool with Automatic Cover	NA	NA	<input type="checkbox"/> \$555.00	<input type="checkbox"/> \$565.00	<input type="checkbox"/> \$605.00	<input type="checkbox"/> \$690.00	<input type="checkbox"/> \$1,110.00 6 gal. acid inc.	<input type="checkbox"/> \$1,265.00 6 gal. acid inc.	<input type="checkbox"/> \$1,425.00 6 gal. acid inc.

2. Additional Services Please Check All That Apply

Sand Filter Change □ \$1.75/lb labor + sand	Sand Filter Change Coupon □ \$10.00 OFF	Portable Hot Tub Opening with 45 min. fill time □ \$385.00	Hot Tub Acid Wash or Swim Spa opening □ *Size Dependent* Call For Pricing *
Salt Cell Cleaning □ \$100.00	Salt System Sense & Dispense Calibration □ \$85.00	Above Ground Portable Stair Installation □ \$48.00	Heater Inspection & Cleaning (Basic) □ \$115.00
□ I am requesting NO POOL VACCU - \$25.00 discount □ I am requesting NO COVER REMOVAL - \$35.00 discount		□ Cartridge or D.E. filter cleaning \$95-\$150.00 per filter □ Water features (quoted on site)	
3. Weekly Maintenance Service: Vacuum pool & skim the water (not to exceed 30 min), clean the tile/water line, clean skimmers, empty skimmer & pump baskets, backwash sand and D.E. filters (cartridge filters can be cleaned at an additional charge), test pool water, add chemicals to balance & inspect all systems for problems. An in house comprehensive water chemistry panel is analyzed in our lab once every month to correspond with field testing. PLEASE NOTE: weekly chemicals are additional. ** NOTE: Season vacuum service plans require a credit card to be on file & will be billed monthly by credit card ONLY			
#1 – Weekly Pool Service >	In-ground pools □ \$103.00	Above ground pools □ \$90.00	To add hot tub svc w/ pool svc see below
#2 – Hot Tub Service w/ Pool >	Portable tub up to 8x8 □ +\$45.00	Oversize Portable/Swim Spa □ +\$55.00	In ground Hot Tub w/ pool □ Please Inquire
#3 – Hot Tub Service Only >	Portable tub up to 8x8 □ +\$65.00	Oversize Portable/Swim Spa □ +\$85.00	In ground Hot Tub only □ Please Inquire

4. Return: Elite Pools 14201 Washington St. Suite #301 Woodstock, IL 60098 or fax: 847-854-5444 or Email: service@elitepoolsandspas.com

Name _____ Address _____

City _____ Zip _____ Contact number _____

Email _____

Request opening dates that align with you | NO Sat/Sun, NO dates within 5/23-5/26/2026 | We will do our best to schedule you within requested dates

1) _____ 2) _____ 3) _____

Card#: _____ Exp.: _____ CVC code: _____ I have enclosed a check for deposit ☐ Check # _____**THE SIGNATURE BELOWS INDICATES THAT YOU HAVE READ AND AGREE TO ALL TERMS AND CONDITIONS AS STATED ON THE BACK OF CONTRACT**

Signature : _____

Date : _____

TERMS AND CONDITIONS

Scheduling | EPS must be given at least (1) week notice to cancel an already scheduled opening. In the event we do not receive notice your deposit will be forfeited. Openings cancelled within the time frame will receive a 50% refund of the deposit. Pool and Spa / Hot Tub Opening Services are scheduled performed on-site during Elite Pools and Spas normal service hours, Monday - Friday, 8:00 AM - 5:00 PM.

Property and Equipment Access | It is the responsibility of the pool or spa / hot tub owner to provide Elite Pools & Spas Service staff physical access to the worksite and all equipment associated with the pool or spa / hot tub. Failure to provide access to the pool or spa / hot tub may result in rescheduling and may be subject to additional trip or labor charges.

Safety | It is the responsibility of the pool or spa / hot tub owner to provide a safe worksite for Elite Pools & Spas Service staff, free of hazards and dangers. This includes maintaining the safety of their swimming pool/spa/hot tub and equipment throughout the season and the off-season. Elite accepts no liability for injury or drowning. Elite Pools and Spas winterize the pool from weather only and Elite accepts no responsibility for performance the safety equipment. Elite retains the right to decline securing damaged covers (ie: missing straps, excessive holes, missing anchors, etc.)

In order to provide for the safety of our employees we reserve the right to reschedule your opening date in the event of inclement weather. In the instance of a weather reschedule clients will be notified.

Local & Municipal Code Compliance | The pool or spa / hot tub owner is responsible for compliance with any and all local and municipal codes involving but not limited to buildings, electrical, safety, plumbing and piping. Further, the pool or spa / hot tub owner is responsible for adherence to all applicable homeowner association rules and regulations.

Pets & Domestic Animals | The pool or spa / hot tub owner is responsible for containing and restraining pets or domestic animals when Elite Pools & Spas Service staff are on site.

Email policy | We do NOT sell your information. We utilize your email as a means of communication and to provide you with special savings promotions, coupons, and offers available only to our current clients. Please ensure the email address listed on your closing agreement is one that you have access to, as correspondence for scheduling will be coordinated over email. Our staff also uses email to send appointment reminders and schedule confirmations.

Return by mail to: address below

By Fax: 847-854-5444 | By email: info@elitepoolsandspas.com

Media | We reserve the right to photograph and record video of the work we perform and any captured media is property of EPS and may be used for promotional/advertising purposes.

Payment | All closing services performed by Elite Pools & Spas require a deposit prior to being scheduled. Upon Elite Pools & Spas receiving your opening contract our staff will contact the requesting pool or spa / hot tub owner using the contact information provided in the request form to schedule the pool opening services requested.

Deposit for opening services can be made by using our online opening contract system, by mailed check, or by in-office payment. If you are paying your deposit by a check, please include a signed copy of your completed opening contract with the check and mail it to 14201 Washington Street #301 Woodstock, IL.

Online System | We will contact you after receiving your deposit to notify you of your scheduled opening date. Due to the nature of our online system, for security purposes we are unable to collect your credit card information to cover the final balance through the online form. Our staff will contact you to secure credit card information to cover the balance of your opening. Credit card information must be on file to cover the final balance before the opening date. Final payment for opening service is due at time of service. If you cannot be present at that time you may authorize your closing to be charged to a credit card.

If we have not received the required information before the date of opening the opening service will be rescheduled at EPS convenience. If you plan to pay the final balance via cash or check please let us know in advance.

All returned checks will be subject to a \$35.00 fee. Any balance not paid shall be subjected to any and all methods of collection at the debtor's expense. Including but not limited to attorney's fees. Prices are subject to change without notice.

All current customers must have all outstanding invoices from the previous season paid in full prior to the opening date. If payment is not received and the opening must be rescheduled there will be a \$35.00 service charge. If the opening is not rescheduled the deposit will be forfeited. All services are subject to a travel charge of \$30.00 or more depending distance if outside of EPS standard service area.

By entering into this agreement, you agree to handle disputes by way of arbitration and/or mediation as a substitute for all other "legal" formats of resolution. Both parties agree to pay 50% of the costs incurred to arbitrate a dispute.



14201 Washington St. Suite #301
Woodstock, IL 60098
www.elitepoolsandspas.com

847-854-7767

Place
Stamp
Here

2026 SCOPE OF OPENING SERVICE AGREEMENT

Scheduling Notice | As Elite's winterization services are in high demand, availability for new customers may be limited. Our opening services are scheduled on a first come first serve basis and clients on our weekly maintenance care plan will be given first priority scheduling. If Elite Pools & Spas has not previously opened your pool, additional details about your pool may be required before scheduling. Based on these circumstances and overall scheduling capacity, Elite reserves the right to decline an Agreement after it has been submitted.

Equipment Storage + Tech Access | Our policy is that our technicians are not authorized to access your shed, basement, attic, garage, etc. to retrieve any equipment that is not left out for the opening. All equipment and parts that were removed at closing (if applicable: filters, filter housing, hoses, etc.) are to be left out at poolside for your opening. If the technician arrives for opening and the necessary supplies are not left out for the technician the opening will need to be rescheduled and a \$100.00 rescheduling fee will be charged. Elite Pools and Spas is not responsible for setting up any lawn furniture or patio/deck items.

You are NOT required to be present at the time of the opening services

We request that if you will not be present that our technicians have access to the yard and equipment. Please make sure gates, pool houses, autocovers are unlocked or access keys or codes are left for our technicians. If our technicians cannot access your pool, spa, or equipment at the time of opening you will incur a non-access fee of \$100.00 + travel charge fee for the visit and your opening will be rescheduled at EPS earliest convenience

General Cover Policy | While our technicians make every effort to secure winter covers for the season, weather conditions such as prolonged cold, rain, ice, or wind can cause covers to shift, blow off, or become damaged. Elite Pools & Spas is not responsible for damage to or failure of winter covers, cables, or related equipment.

The process of cover removal, rinsing, and folding is limited to 30 minutes with additional charges in the amount of \$43/15 minute increment for time beyond 30 minutes. As per the equipment storage policy, technicians are not authorized to access sheds, attics, garages, or basements, etc. to store the cover. The homeowner is responsible for putting the cover away for the season.

For above-ground or on-ground pools with decks that require technicians to go beneath the deck for cover removal, additional charges will apply. In the case of unconventionally secured covers, Elite is not responsible for any damage to the cover in the process of removing the cover.

It is the pool owner's responsibility to keep water pumped off pool covers during the spring to alleviate pressure on the cover and prevent damage to the pool. As part of the opening service, excess water will be pumped from the cover and the cover will be lightly rinsed and folded for the summer. Please see special condition for automatic pool covers below.

If you have an automatic pool cover: the homeowner should have the cover pump available at the time of opening and should have the water pumped from the cover prior to opening. The water level in the pool must be high enough (middle of the skimmer) in order to fully and safely operate the cover. The homeowner is responsible for filling the pool to the correct level prior to the opening.

Opening services include a light rinsing of the automatic pool cover, NOT a full cleaning of the cover. Please contact your cover manufacturer for assistance in cleaning the cover. EPS is not responsible for damage to the automatic cover track, motor, ropes, etc. If there is an issue with the automatic cover, any diagnostics or repairs would be scheduled for a day other than the opening and would be charged additionally. This impacts the opening of the pool and would require a rescheduling of the opening services.

If We Closed Your Portable Spa | Elite Pools & Spas technicians use a non-toxic biodegradable antifreeze when closing portable spas. This antifreeze is prone to mold growth in warm temperatures; therefore, we recommend opening and flushing the spa in spring once average daily temperatures reach 50°F (typically mid-April).

Chemicals | Elite Pools & Spas will only use and add chemicals that are purchased directly from Elite Pools & Spas. This ensures proper handling and the best possible care for your pool and/or hot tub. We cannot assume responsibility for chemicals obtained from other providers or for any issues arising from their use. We recommend opting for the opening chemical kit to provide pools with basic chemicals to start the system for the season. Opening kit includes chlorine shock, clarifier, stain and scale to prevent stain rings around pool.

Pool Condition & Vacuuming | EPS cannot accept responsibility for the condition of the pool water at the time of the opening. Pools without covers or pools that were closed in an unclean state, or pools that have not been maintained may have excessive debris and poor water quality. Opening the pool DOES NOT include clearing up the pool or removing excessive debris. For pools with excessive debris or poor water quality an additional clean up service is recommended (additional rates apply and service must be performed on a separate service date from opening). **Pool vacuum includes 30 minutes and is NOT INTENDED to clear the pool. Additional vacuum time and/or cover time is pro-rated at \$43/15 minutes. Please note: Pools must be clear to vacuum.**

Homeowners are required to fill the pool | All pool owners are responsible for filling the pool with water to the middle of the skimmer. In-ground pools will be started on the main drain if possible. For In ground drain & acid washed pools EPS will return to start the system after the pool is filled to the proper level. Please contact the office once the pool is full. A trip charge is added to the return visit. Above Ground pool owners should fill the pool to mid-skimmer after opening, the system will be ready for you to turn on once full.

Equipment Repairs | Any necessary repairs must be scheduled on a separate date of the closing unless otherwise coordinated with the EPS office. Repairs conducted separate of closing services are subject to normal rates, including trip charges and costs of parts necessary to complete needed repairs.

Customer Satisfaction | Our goal is your satisfaction with our closing services. In the event that work is not completed to your satisfaction, please notify the Elite Pools and Spas Service Department Manager at (847-854-7767 immediately upon noticing the issue. Our goal is to address the issue and provide any necessary corrective action in a timely manner.

Weekly Service: Vacuum service will be performed on a weekly basis scheduled on a set day every week as scheduled by service team. Chemicals are additional and specific to the pool. We reserve the right to reschedule and/or modify a day in the event of inclement weather or unforeseen circumstances.

To provide you with the best possible pool care we can only be responsible for the chemicals that we sell and service, we reserve the right to NOT add chemicals purchased by the customer from another provider. We reserve the right to schedule repairs and equipment installations on days outside of the regular service day.

A 72 hour advance notice is required to move, add, or change a day of service. A complete cancellation of a given service day will be honored with the notice and a \$25.00 fee. Unfortunately, a failure to notify will result in a full service day charge. Additional service days can be provided for special occasions with 1 week notice. Please, notify us of parties or occasions, even if you are not requesting additional service, so we can prepare the pool. Please contact us immediately in the event of an emergency. No notice or inability to access the pool or spa will incur a non-access fee of \$50.00 + trip charge.

Weekly service requires a minimum 3 month commitment. Cancellation to season contracts will be accepted on a monthly basis only and after the three months has been fulfilled. We require a 2 week notice to cancel a season contract after 3 months. Contracts cancelled prior to the three months will incur a termination fee equal to the balance of the 3 month commitment. Contracts cancelled after the three months will require the fulfillment of the current month after the 2 week notice or a \$150.00 early termination fee. Failure to notify will result in charges at the full month rate.