

# The Football Attic

## TERMS AND CONDITIONS

### **1. OUR CONTRACT WITH YOU**

- 1.1 The football Attic provides access to a number of facilities, which include but are not limited to our 4g TigerTurf pitch and footballs .
- 1.2 These are the terms and conditions which apply when you book to rent out The Football Attic and its facilities.
- 1.3 Please ensure that you read these terms and conditions carefully and check that the details of your booking are complete and accurate before you submit your booking. If you think that you have made a mistake after you have submitted your booking, please contact us either by phone or email to discuss.
- 1.4 By submitting your booking, you agree that the supply of the facilities and your use of these facilities is subject to these terms and conditions.
- 1.5 No booking shall be deemed to have been accepted by The Football Attic unless and until the booking has been accepted in writing which will take the form of The Football Attic sending you an email confirmation of the booking.
- 1.6 The Football Attic reserves the right to revise these terms and conditions from time to time in order to comply with changes in any relevant laws or regulatory requirements.

### **2. SAFETY**

- 2.1 Use of the facilities at The Football Attic is not without risk as serious misuse could be fatal. By accepting these terms and conditions, you acknowledge that the facilities and appliances can be dangerous with many inherent risks and hazards.
- 2.2 Instruction for safe operation of all facilities will be made accessible on-site by The Football Attic
- 2.3 The Football Attic reserves the right to refuse admittance to attendants or to remove an attendant from the premises should it be deemed necessary to do so. This includes an attendant who does not comply with the safety rules and advice or adherence to the safety system, an attendant whose behavior is considered unsafe or who is thought to be under the influence of alcohol or drugs. All attendants are required to act responsibly and courteously at all times and to respect other attendants or staff of The Football Attic.

### **3. CANCELATIONS, TRANSFERS AND REFUNDS**

3.1 You shall be entitled to cancel your booking at any time. You will have a 24-hour window from the point of payment where you will be entitled to a full refund. Any cancellations occurring after this 24-hour period will only be offered to transfer the booking to another date and no refunds will be issued.

3.2 If you book within 24 hours of the booking date and time, you will not be entitled to a refund and will only be able to move your booking or receive a credit note for the amount paid.

3.3 The Football Attic shall be entitled to cancel your booking at any time. In the event that The Football Attic decides to cancel your booking it shall use its reasonable endeavours to notify you as soon as possible. You shall be entitled to a full refund in the event of cancellation under this clause, but no other compensation shall be payable.

3.4 Payments made by debit or credit card will be refunded to the same card.

### **4 OUR LIABILITY TO YOU**

4.1 The Football Attic, its employees, directors and agents are not liable to you, your dependents or legal representatives for any claim for any indirect or consequential loss or damage, including without limitation personal injury or financial loss or damage, whether such liability arises in breach of contract, tort (including negligence), statute or statutory duty save that nothing is intended to nor shall limit the liability of The Football Attic in respect of death or personal injury caused by the negligence of The Football Attic or of its employees or affect the statutory rights of any person dealing as a consumer.

4.2 The Football Attic will not be held responsible for the loss or damage of or to any of your property or personal belongings during your visit to the premises or arising from the use of the premises and/or its facilities. Personal possessions are brought into the premises entirely at the owners' own risk.

4.3 Parking facilities are available at the site and any vehicles and their contents are left at the owners' risk and are subject to any conditions and the payment of any fees as may be required by the provider of such facilities at the site location.

4.4 Except as otherwise stated, any liability of The Football Attic shall be limited to the refund of any charges paid to The Football Attic.

4.5 To the maximum extent permitted by law, The Football Attic, its employees or directors are not liable for any injury, loss or damage (including damage to property or personal belongings) directly or indirectly arising out of or in connection with the use of The Football Attic's venue whilst playing sport or attending the venue facility.

4.6 Copies of the public liability for the building can be found in the terms and conditions folder located on the premises. A risk assessment has been carried out for the building however we recommend that hirers of Football Attic conduct their own event risk assessment or gain event insurance before booking.

## **5. EVENTS OUTSIDE OUR CONTROL**

5.1 The Football Attic shall not be liable or responsible for any failure to provide, or delay in providing any of The Football Attics obligations under these terms and conditions that is caused by any act or event beyond which is beyond The Football Attics reasonable control.

5.2 In the event that it proves necessary to close The Football Attic for reasons beyond the control of The Football Attic and in circumstances where your party has commenced use of the premises and its facilities, you shall not be entitled to any refund (in part or in whole). In such circumstances The Football Attic may, but shall not be obliged to, offer alternative dates or times at reduced rates.

## **6. HOW TO CONTACT US**

6.1 If you have any questions or if you have any complaints, please contact us directly. All contact details for The Football Attic can be found on our website.