

Dear Parents,

This is some information that may be helpful if you do not have internet service.

### **Charter, Comcast**

As the country deals with the effects of the Coronavirus (COVID-19), Comcast is taking immediate steps to help connect more low-income families to the Internet at home. Effective Monday, March 16, 2020, new Internet Essentials customers will receive two free months of Internet service. We are also increasing the speed of the program to 25 Mbps downloads, and 3 Mbps uploads for all new and existing customers. After your first two free months expire, you can either cancel the service (which you can do at any time) or keep it as a regular paying Internet Essentials customer. You will receive an easy to use self-install-kit that includes a cable modem (to receive service at your home) with a WiFi router (to connect your devices without wires). There is no term contract or credit check and no shipping fee for equipment.

[www.internetessential.com](http://www.internetessential.com)

### **Spectrum**

Starting Monday, March 16th, the Charter Communications-own company will provide free Wi-Fi, including installation and equipment, for 60 days to households that do not already have a Spectrum broadband subscription at any service level up to 100 Mbps. After the free 60-day period, you can choose to continue at the cost of \$54.99/month. Families who qualify for the Spectrum Assist program can continue for \$22.99/month.

We know students can also use their phones as personal hotspots, however, please check with your cell phone providers before using your phone as a personal hotspot to ensure you do not exceed your data limit and incur additional charges. Even if you have an "unlimited data" plan, those too have a limit in which you could exceed and incur additional charges.

Spectrum can be reached at 855-243-8892 or 866-874-2389

Thank you,