

# TERMS AND CONDITIONS

**Terms**.....Net 30 days

**Credit Cards:** Visa, Master Card, Discover & American Express

## SHIPPING

All shipments are F.O.B. shipping point. Shipping charges will be charged on all invoices when applicable. All shipping UPS ground service (unless otherwise requested by customer). Shipments of size and weight, that do not meet UPS guidelines, will be handled by freight line transportation.

**Please Note:** Carriers are responsible for losses and all damages to shipped products. Acceptance of a shipment as delivered is your acknowledgment that the shipment was received in good condition. In case of visible damage, do not sign for shipment or accept shipment unless the delivering agent notes the nature and extent of the damages. Then notify the delivering carrier and file claim for damages at once. If you find concealed damages, follow the same procedure of contacting the delivering carrier. Claims for damage visible or concealed cannot be filed by us. Any shortages in shipment must be reported by Purchasing and/or Receiving Department within 10 days of delivery.

## RETURNED ITEMS

No material will be accepted for credit without prior approval. Please call for an RGA (Return Goods Authorization) number. Items must be returned in good condition, i.e., not used, damaged or altered. For any item returned and, upon inspection, determined to have been used, altered or damaged, the customer will be contacted before settlement. Returns are subject to the manufacturer's restocking charge where applicable. Custom-made products are not returnable. All returns should be made within 30 days after receipt of order. No C.O.D.'s accepted. **No cash refunds.** Credits are issued against future orders. Any and all credits will be voided if not used within one year of invoice date.

## TAXES

We charge sales tax in: AL, CA, FL, KY, IL, LA, MD, NC, NV, NY, & TX.

It will be the customers responsibility to supply tax exemption information via fax or mail.

**PRICES SUBJECT TO CHANGE WITHOUT NOTICE**

## MINIMUM ORDER

\$30.00 (orders under that amount will have a \$15.00 handling charge added to invoice.)

## LIMITED WARRANTY

VIP, Inc. assumes no liability for consequential damages of any kind. Upon acceptance of products, customer assumes liability for all direct or indirect results and consequences of the use or misuse of any product by anyone. This warranty is expressly in lieu of all other warranties, guarantees, obligations, or liabilities expressed or implied by VIP, Inc. or representatives, with all statutory/implied warranties, other than title, hereby negated and excluded.

## INTERNATIONAL ORDERS

Documentation and special shipping charges applied to purchase order originating outside the United States. All payment should be made in U.S. dollars. All orders are quoted and prepaid, via bank wire or credit card and shipping charges are freight collect.

P.O. Box 10853

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