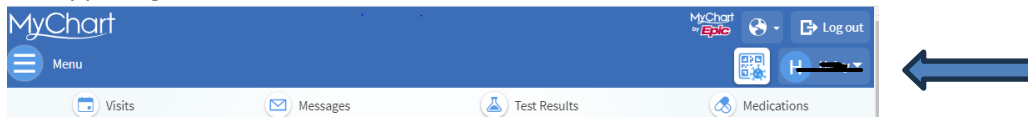




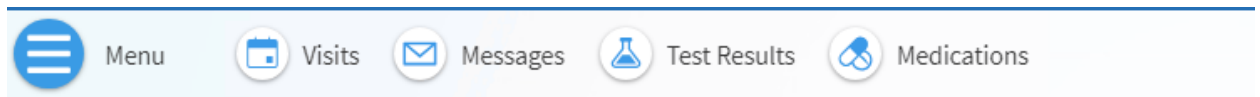
How to Access General Health Form

Computer Version:

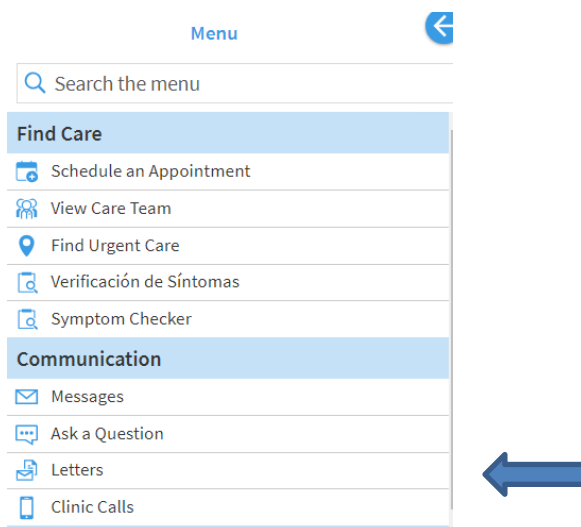
1. Make sure you are on the correct child that you would like to receive the form for (can check in the upper right-hand corner):



2. Click on Menu.



3. Click on Letters under Communication:

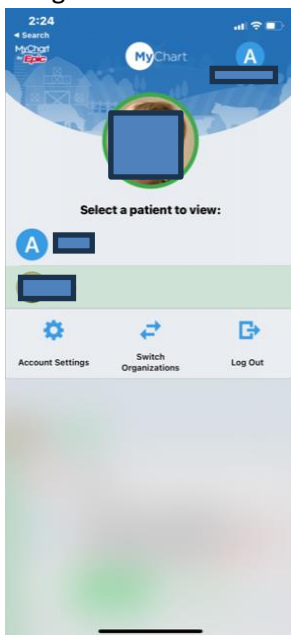


4. General health form will be present under letters (reason will say GHAF).
5. If you do not see a general health form in your letters, please see below for how to request a general health form.



App Version:

1. Log-in to your MyChart. Please make sure you are on the correct child you would like to receive the general health form for. You can select a child by clicking on the name section:

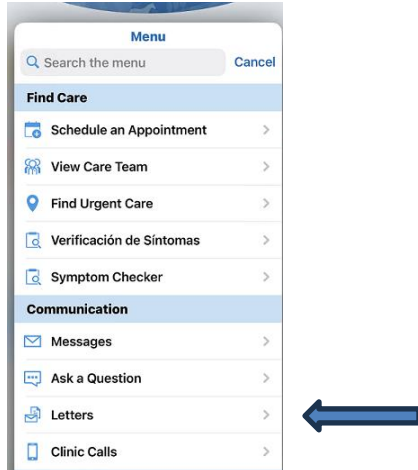


2. Click on Menu:





3. Click on Letters once the Menu is open:

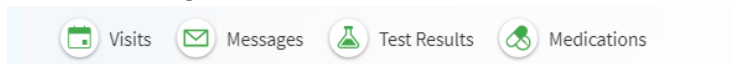


4. General health form will be present under letters (reason will say GHAF).
5. If you do not see a general health form in your letters, please see below for how to request a general health form.

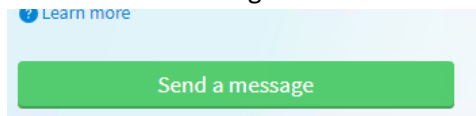
How to Request General Health Form

Computer Version:

1. Click on Messages:







2. Select Send a Message:



3. Select Ask a Medical question:



What would you like to do?

-  **Schedule an appointment**
Request or schedule an appointment with a member of your care team from the Scheduling activity. →
-  **Refill a medication**
Request a refill for a prescription from your Medications list. →
-  **Sick?**
Check symptoms →
-  **Ask a medical question**
You have a simple medical question that doesn't require an immediate response. Do not send urgent messages via Mychart. Expect a response in 2-3 business days. In case of emergency, call 911. →

4. Select Request form/letter.

What type of medical question? **Expect a response in 2-3 business days.**

- Non-Urgent Medical Advice Request →
- Question About Test Result →
- Visit Follow Up →
- Request form/letter →
- Other →
- Referral Request →

5. Select any provider that is from Sapphire Pediatrics- the messages will all go to the same place and be reviewed by our front office/triage team.

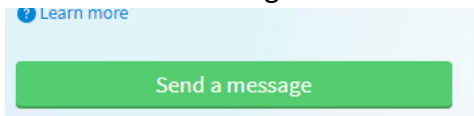


App Version:

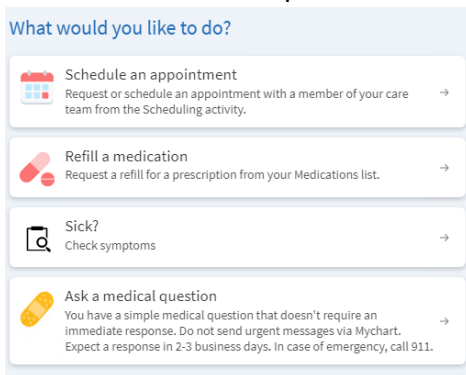
1. Click on Messages:



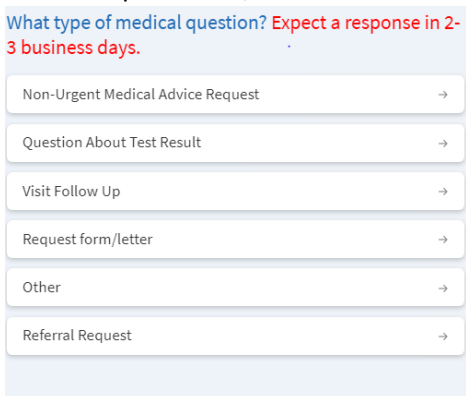
2. Select send a message:



3. Select Ask a medical question:



4. Select Request form/letter:





5. Select any provider that is from Sapphire Pediatrics- the messages will all go to the same place and be reviewed by our front office/triage team.