SHIPPING POLICY

WE OFFER USPS SHIPPING

All purchases are packed carefully by hand and shipped by USPS. [First-Class Mail] Mail is delivered in 1-5 business days in the United States ONLY. Ownership of packages turned over to USPS (or other parcel carriers as permitted by I AM ART N MOTION) transfers to the buyer. We are not responsible for lost, held, or damaged packages. We are not responsible for non-delivery errors via carrier and because of this any shipping issues must be handled by USPS. When writing your address, please ensure that is in English to avoid translation mistakes.

INCORRECT ADDRESS/ADDRESS CHANGE

We are not able to update the address once the order is placed. PLEASE MAKE SURE YOUR ADDRESS IS CORRECT AND IN ENGLISH BEFORE PLACING AN ORDER. We are not responsible for packages delivered to incorrect addresses. If your package is returned you are responsible to contact us with the correct to be shipped back to.

PROCESSING TIME

Please note that each piece of jewelry from the Treasure Us Jewelry Co. and all I AM ART N MOTION merchandise are packaged with care by our team and hand delivered to the post office. Standard processing time once your order has been placed is 5-7 business days, not including weekends or holidays. Processing and shipping your order AS SOON AS POSSIBLE is our top priority.

You will receive a tracking number with the email you provided once your order has been processed, and a shipping label is created.

SHIPPING FEES ARE NOT REFUNDABLE

Shipping fees are non-refundable.

***EXCLUSIVE - HOLIDAY OFFER:** Receive 15% off when you purchase the entire Soul Care Collection [4 affirmation necklaces]

Code: 15offnow!

FINAL SALE - All pieces have been carefully inspected and packaged by hand to be delivered to USPS.

For Purchase Support Contact Us: treasureuscom@gmail.com