

Clinic/Event/Spectator Booking Terms and Conditions.

By booking to attend a **British Liberty Horse Association** clinic through this website it is understood that you and whomever you book on behalf of agrees to the following terms and conditions.

In the following terms & conditions "**BLHA**" shall mean **British Liberty Horse Association**. "The member (s)" shall be those persons defined in the booking confirmation. It is mutually agreed that the following terms of agreement form an integral part of this contract and cannot be varied in any way by the client(s) unless such conditions are expressly agreed by the **BLHA** in writing. By booking and paying for an event, course, clinic or private coaching session organised by **BLHA** you agree to the below Terms and Conditions.

BOOKINGS:

I CONFIRM THE PERSON(S) NAMED ON THE BOOKING FORM FORM/ONLINE PORTAL BEING ENROLLED AS A MEMBER (OR HAVING PURCHASED A TEMPORARY MEMBERSHIP) OF THE BLHA AT THE TIME OF BOOKING AND AT THE TIME OF ATTENDING THE CLINIC.

•(UNLESS THE CLINIC/EVENT IS STATED AS OPEN TO NON MEMBERS).

In order to reserve and secure your space on an event, course, clinic or private coaching session with BLHA you will be required to pay 100% of the cost of the session at the time of booking unless otherwise confirmed by BHLA. Payments are non refundable; but under exceptional circumstances that the BLHA may not run, then the funds will be transferable to a similar event or standby list if possible. (see below)

Booking should be made via by BACS or the through website portal unless by prior arrangement with BLHA .

Cancellation:

If BLHA has to cancel the for reasons beyond their control (death, injury, sickness, etc.), their liability shall be limited to a full refund of all monies paid. **If the attndee/member cancels the booking, they should note that ALL payments are non refundable and will be retained by BLHA; only under exceptional circumstances will the BLHA allow a full or partial transfer of monies towards a similar event or standby list if possible.**

POSTPONEMENT:

Should the cancelled clinic/event be postponed, then, subject to availability, all monies paid may be applied to the new date. In this case, the total fees chargeable shall be the fee which applies at that time. If, following cancellation by the client, a new date cannot be agreed by both parties, the full fee will be retained by BLHA unless a replacement member can be found to fill the space. You must book the clinic in the name your membership is registered in and state your membership number (as relevant).

PRIVACY

If you sign up to our database we will store your name and address details on a private internal database. These details will not be made available to third parties. Should you wish to have your details removed from our database, please advise us via email asking to be removed.

I consent to any photographic and/or film or TV footage taken of persons or horses/ponies taking part in BLHA activities to be used and published in any media whatsoever for editorial purposes, press information or advertising by or on behalf of The Pony Club and/or official sponsors of BLHA. I understand that The BLHA will select photographs/footage for publication with care and respect for those shown..

GENERAL

I understand that handling & riding horses is a risk sport and accept that the I or/and the person(s) named on the membership/booking form/online portal will be taking part in riding and associated activities, including the availability of online learning.

I agree that they/I will be bound by the Rules of The BLHA and neither I nor they will hold The BLHA liable for any personal injury to the Members or injury to their ponies or loss or damage to any of their equipment.

We strongly recommend all those attending clinics wear a current standard hat securely fastener whenever they are handling a horse/pony during the clinic.

Further to this suitable foot wear and long fitted trousers or riding trousers should be worn.

All our members are to be turned out smart with fitted smart casual riding attire or members official clothing.

All horses are to be well turned out and groomed and of good health.

Tack and equipment should be of good repair and fit for purpose.

If emergency medical/dental or veterinary treatment is required and I am incapacitated to make a decision due to illness or accident. I authorise the appointed BLHA Official to obtain such treatment as they reasonably consider necessary.

On arrival at the event you will be required to sign in and leave emergency contact details and medical details which will then be destroyed on your departure.

No stallions/colts allowed.

No horse/pony under the age of 2 years may attend a BLHA clinic and no horse/pony under the age of 4 may be ridden at a clinic.

Spectators are requested to adhere to all above terms and conditions with regards to the above. Additional information will be conveyed to all participants before each event/clinic and must be adhered to by all that attend.

No U18's without prior arrangement.

No Dogs are allowed to any clinic's/events.

COMPLAINTS PROCEDURE:

Please address any complaints or queries to the BLHA by email to

info@britishlibertyhorse.co.uk as per the contact details. We will endeavour to respond to any complaint within 5 working days of receipt.