

# BUILDING A BETTER EXPERIENCE FOR YOU

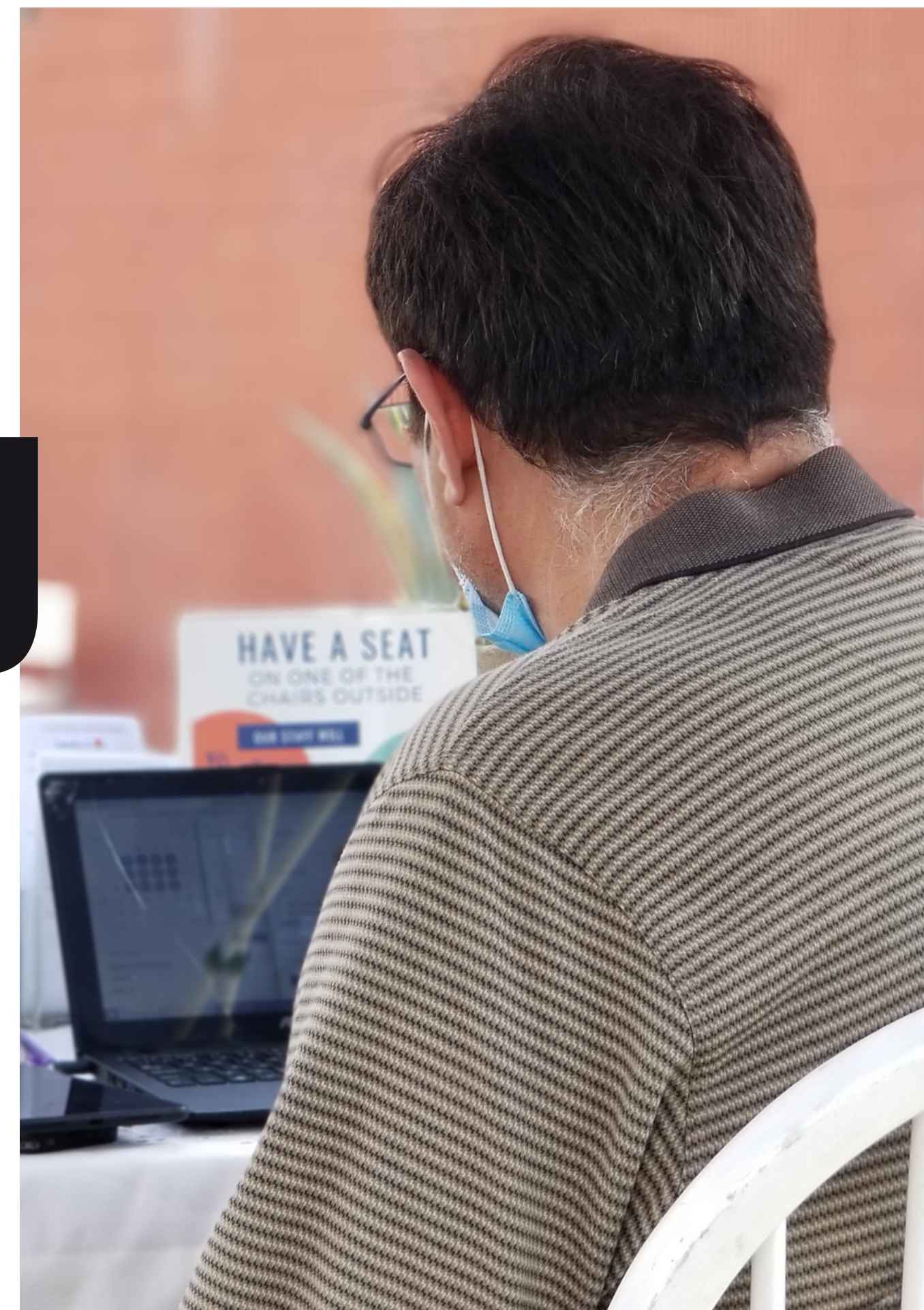
The Compassion Connection program has been around since 2013 and has consistently evolved to provide top-quality services in a user-friendly format. Our goal is to continuously serve you better, and we are now entering the next phase of evolution. In December 2023, we received a grant from the United Way to build our own shower trailer,



At Compassion Connection, we place the guest at the forefront of our mission, recognizing that their comfort and well-being are paramount. Our dedicated team strives relentlessly to provide an unparalleled first-class personal care experience. As we embark on the endeavor to conceptualize and construct a state-of-the-art shower trailer, your input becomes invaluable to us. We genuinely want to hear from you, you are the reason we exist.



which we are in the process of designing and constructing. We expect the new trailer to arrive by the end of the summer. The Kohler relief trailer that we have been using for the past few years has left us. We are now running showers from facilities in side the church. As a result, we anticipate limited shower capacity during the transition period this spring and summer. We encourage all guests to book their showers in advance, as there will be very limited walk-in capacity during the transition.



We are working to bring in additional showers to provide more capacity during this time. The Compassion team will keep you updated ensuring a smooth transition as we build a better shower experience for you.

## FACILITIES FOCUSED AROUND YOU AND YOUR NEEDS



We have designed a simple yet effective method for you to share your thoughts. Guest experience cards are readily available at both check-in and our boutique. We invite you to take a moment to fill out these cards, expressing your preferences and suggestions. Once completed, drop them into the designated comment boxes at either location.

Your feedback will play a pivotal role in shaping the design of our upcoming shower trailer, ensuring that our facilities not only meet but exceed your expectations, providing a personal care experience that stands unparalleled in its excellence. At Compassion Connection, we are committed to creating an environment where every guest feels valued, respected, and catered to in a manner that truly sets us apart.