



To see Nicole in action and upcoming speaking engagement calendar, click here:

<https://nicolersmith.net/events>

Speaker Topics

(see brief descriptions on pg 2)

Volunteer/Intern Engagement

The Art of Delegation

Importance of Self-Care

Navigating Feedback

Volunteer Engagement 101

Corrective Vision Goal Setting

Board Service as Leadership Development

Single Mother Solutions

Debunking Myths of Volunteers and/or Interns

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Testimonials: (See more [recommendations here](#))

“Nicole has presented for our program several times and we always invite her back. She is a strong speaker with positive, relevant and meaningful information and always gets her message across with impact. Highly recommend her!”– **Marianne, Weiss VP of Continuing Education, Big Brother Big Sisters**

“Nicole was a vibrant and engaging speaker at the recent ‘The Future is Now Conference.’ In the world of virtual events, speakers can make or break your event and Nicole was such a dream to work with. I look forward to working with her again in the future!” **Dionne Bishop, CEO – Events By Dionne**

“I have had the chance to work with Nicole on several occasions through the Texas Volunteer Management Conference's webinar series. Nicole presented such an engaging conversation about diversifying volunteer programs that I asked to record a second webinar with her to

further the conversation. Nicole is incredibly passionate, innovative and emotionally intelligent. Attendees of our webinar with her said her enthusiasm "was contagious" and they left with so many great ideas for how to implement a diversity and inclusion plan in their volunteer programs. It was by far one of our best attended webinars and received glowing reviews. If you have the chance to hear Nicole speak, don't miss out!" **Rebecca Hand, CVA – Volunteer Resources Coordinator at City of Plano, TX**

“Nicole was the keynote presenter at our annual Pasco 50 event for human resource professionals. She gave an excellent, passionate and comprehensive presentation on the benefits of having interns in an organization that, I believe, inspired all those in attendance to start a program of their own. I would strongly recommend Nicole as a professional speaker to any organization that is looking for someone who can engage an audience and deliver an effective message.” **Turner Arbour, Workforce Development Manager, Pasco Economic Development Council**

Featured On/In:



[FOX](#)



[WLRN](#)



[Legacy Magazine](#)



[HCL](#)



[The Chronicles of Philanthropy](#)

Topic Descriptions

Strategic Volunteer/Intern Management - Many organizations either overlook or fail to fully leverage the potential of this invaluable talent pool. I speak about recruiting, training, retaining, recognition, team development strategies, and how to create, build and nurture a program in such a way that those who participate become your fiercest brand ambassadors.

The Art of Delegation – It's no secret that many of us wear numerous hats at work and could always use a helping hand. We know delegation is a great idea, but why don't we do it? In this session we debunk myths around delegating, and discuss hesitations towards delegating, how to delegate effectively and how to be delegated to effectively.

Corrective Vision Goal Setting - Using "corrective vision goal setting techniques" I put a spin on the goal setting process to help anyone or any organization with a goal see it come to fruition.

Self-Care – I speak on the importance of taking care of yourself and not so much finding the time, but MAKING the time to do so. I help people take a time and financial audit of themselves and their lives to help find that time that will lead them on a path to feeling better and healthier not only for themselves, but for the loved ones who depend on them.

Debunking Myths about Volunteers and Interns— Volunteers and interns are often misunderstood—seen as free labor, unskilled, or short-term fixes. This session challenges those myths head-on, revealing the true value, impact, and potential of engaged volunteers and interns when they are strategically supported. Walk away with a fresh perspective and practical insights to better leverage people power in your organization.

Volunteer Engagement 101: Back to Basics – Leading volunteers is a matter of respect. When a team respects each other’s time, efforts, and ideas, sky is the limit to what they can accomplish! This session explores how trust, clear communication, and shared accountability transform volunteer teams into high-performing, mission-driven communities where everyone feels valued and empowered to contribute.

Board Service as Leadership Development— Board service is often viewed as a résumé booster or passive governance role—but it’s one of the most powerful leadership development experiences available. This session reframes board service as a dynamic opportunity to build strategic thinking, influence, and decision-making skills in real time. Discover how serving on a board can sharpen your leadership and elevate your impact both inside and outside your organization.

Single Mother Solutions – Raising a daughter who has recently graduated from a HBCU (Historically Black University or College), I can speak on the single mother experience from birth, child rearing, creative budgeting, the importance of support from a community, single parenting of a pre-teen, a teenager and a young adult.

Creating Effective Advisory Teams - Advisory teams can offer powerful insight and strategic support—but only when they’re thoughtfully structured and intentionally engaged. This session explores how to build and lead advisory teams that provide real value, from defining purpose to selecting the right voices and sustaining meaningful involvement. Learn practical strategies to turn good intentions into impactful guidance that strengthens your organization.

Successfully Navigating Feedback - Feedback is one of the most powerful tools for growth—but only when it’s delivered and received with clarity and confidence. This session explores how to navigate feedback conversations in a way that builds trust, strengthens relationships, and drives meaningful improvement. Learn practical strategies to turn feedback into a constructive force rather than a source of tension.

