



# Understanding Your **Municipal Services Bill** Single-Family Residential

Below are standard fees and charges for a single-family residential Municipal Services Bill

## Color Key

**Water Services Division**

[flagstaff.az.gov/waterservices](http://flagstaff.az.gov/waterservices)

**Wildland Fire Management**

[flagstaff.az.gov/wildlandfire](http://flagstaff.az.gov/wildlandfire)

**Sustainability Division**

[flagstaff.az.gov/sustainability](http://flagstaff.az.gov/sustainability)

**Solid Waste Section**

[flagstaff.az.gov/solidwaste](http://flagstaff.az.gov/solidwaste)

## Current Activity

## Usage

## Rate

## Amount

Base Meter Charge			16.64
Tier 1 Residential Water	3,500	3.44	12.04
Tier 2 Residential Water	1,050	4.45	4.67
Energy Surcharge	4,550	1.24	5.64
Water Protection Fee	4,550	0.53	2.41
Sewer Charge	2,090	5.35	11.18
Stormwater Fee			12.57
Solid Waste Charge			25.45
Recycling Fee			5.09
Environmental Management Program Fee			2.48
State and Local Taxes			3.73

SAMPLE

## Water Charges

### Base Meter Charge

A fixed fee is charged each month based on the diameter of the water meter. This charge funds the water system operations, maintenance, and capital projects.

### Tiered Water Charges

For single-family residential customers, this charge is based on how much water is used within these tiers shown on the Rates Tables:

- Tier 1 (0-3,500 gallons)
- Tier 2 (3,501-6,200 gallons)
- Tier 3 (6,201-11,500 gallons)
- Tier 4 (11,501+ gallons)

This charge funds the water system operations, maintenance, and capital projects.

### Energy Surcharge

This fee, calculated annually, captures fluctuations in water production energy costs.

## Sewer Charge

This charge is based on your average water consumption billed in December to March, updated as an average consumption rate in June each year.

This charge funds the wastewater system operations, maintenance, and capital projects.

## Stormwater

This fee is based on an "Equivalent Rate Unit". An ERU is a measure of the impact a property has to the stormwater system. One ERU is equal to 1,500 square feet of non-porous surface on the property.

Funding provides greater flood mitigation and flood risk reduction.

## Water Protection Fee

This fee is a rate that is applied to water usage and supports the Wildland Fire Management Program (WFM).

The WFM Program helps increase and maintain wildfire resilience, protect our valuable water, wastewater, and stormwater resources and infrastructure.

## Environmental Management Program Fee

This fee is a rate that is applied to a portion of the total of water, sewer, stormwater, trash, and recycling services.

The fee funds environmental management, waste prevention, recycling, sustainability, climate change, and conservation education programs.

## Solid Waste Charge

Cost for monthly residential trash and recycling collection, including bulky waste charge.

## Recycling Fee

Cost for supplemental glass recycling service.

For questions related to your Municipal Bill, please contact Customer Service at [solutions@flagstaffaz.gov](mailto:solutions@flagstaffaz.gov) or 928-213-2231  
View our Rate Tables at [flagstaff.az.gov/3596](http://flagstaff.az.gov/3596)