

Welcome to The Cheesecake Boutique!

Where fresh and uniquely crafted cheesecakes are distinctively delicious.

Terms & Conditions

All products provided by the staff of The Cheesecake Boutique are subject to the following terms and conditions.

Ingredients

All items may contain, or come into contact with, soy, wheat, dairy, nuts or other allergens. It is the responsibility of the Customer to inform us prior to the confirmation of their booking of any allergy issues. It is also the responsibility of the Customer to inform their guests of all allergy information and accordingly The Cheesecake Boutique and its staff will not be held liable for any allergic reaction resulting from consumption of our products.

All products are made to be eaten on the day of the celebration.

Quotes

All quotes are valid for 7 days from the date of receipt.

All quotes will include tax. If you are tax exempt, a Georgia ST-5 form must be submitted to have taxes removed.

Online Sales

Purchases made on our online store are final and are not eligible for refund due to the Customer's change of heart or mistake. It is the sole discretion of The Cheesecake Boutique to offer a credit toward a future purchase.

Orders

We prefer at least fourteen (14) days' notice for all orders, as we are continually booked in advance. When availability permits for acceptance, short notice production may be subject to additional fees. There is a 3-day turnaround on all orders placed.

Any products ordered from a picture or photo of a product produced by any other vendor, can only be reproduced by us as our interpretation of that product and will NOT be an exact reproduction of the product in the picture or photo.

Custom Orders

For any custom order that requires special equipment for production, the Customer will be charged for said equipment at 100% of the cost to The Cheesecake Boutique. The equipment will remain property of The Cheesecake Boutique thereafter.

Payments

Individual Orders – 100% prepayment is required prior to the production of your order.

Wholesale Orders – For orders over \$500, a 50% deposit is due at the time order is placed with the balance due upon pickup or delivery in the form of a company check.

Late Payments – A \$10.00 late fee plus a 3.5% processing fee will be applied to all invoices not paid on or before invoice due date. Payment is due immediately in the form of ACH bank transfer, debit, or credit card. Checks are not accepted for late payments.

Cancellation

If cancellation of the order is required, and you have paid your full balance, the refund policy is as follows:

- If the cancellation is up to one (1) month in advance of your event date, you will receive a refund, less your initial deposit and the cost of any supplies already purchased for your order.
- If the cancellation is less than fourteen (14) days prior to your event, there will be no refunds given.
- Refunds will be paid within 30 days of cancellation.

Should The Cheesecake Boutique cancel the order due to illness or any other unforeseen circumstance that affects the ability to deliver the ordered product, the deposit will be refunded within seven (7) days of notification to the Customer.

Date Change

All date changes will be handled as a cancellation. See cancellation clause for details.

Delivery

We offer delivery within metropolitan Atlanta and our fee is based on roundtrip mileage from The Cheesecake Boutique. Additional fees may apply for additional services offered such as Sunday or Holiday delivery. Our minimum fee is \$15. Delivery will be carried out in a safe and appropriate manner. Once delivered to the Customer and change of hands has been completed with the product in appropriate condition, it is then up to the Customer to store and care for the cheesecake(s) as per our instructions. If anything is to happen to the cheesecake(s) after this exchange, we are not liable.

A delivery date, time, and location will be agreed upon by both parties. If the Customer is not at the agreed location at the designated date and time, and we are not able to contact the Customer, the product will be transported back to The Cheesecake Boutique. It will then be the Customer's responsibility to pick up the order. The order should be picked up within 24 hours to avoid any storage fees. Storage fees will be applied at our sole discretion.

Pickup

Curbside pick-up is available for all orders. Please call 404.725.4898 once you've arrived and a staff member will bring your order to your vehicle.

It is the responsibility of the Customer to check the order before leaving the premises. Once the order has left the premises, the Customer is responsible to ensure that product gets to its destination safely and is stored as per our instructions to achieve best results for taste and quality.

Should Customer send a representative to pick up the order, the Customer is liable for any damage, accident, or mishap that may occur once the order is released from the care and custody of The Cheesecake Boutique. We are not liable for any damage that may occur thereafter.

Publication

We reserve the right to use any image of a product made by us for publication at a later date.

Next Steps

We are so happy you have chosen The Cheesecake Boutique to provide all your cheesecake needs. Please complete the Customer Intake Form so that we can create your customer file and proceed to production of your order.

Should you have any questions, you can contact Marie at 404.725.4898