



# SMART MANAGEMENT FOR A SAFER WORKPLACE

Gary Sheely

## OVERVIEW

To create safe workplaces, leaders need to know how to communicate to encouragement and engagement, to confront and correct behaviors, to confront interpersonal problems so professionalism can be restored, and to de-escalate anger and prevent violence.

This workshop is designed to equip managers, supervisors, foremen, crew leaders and anyone responsible for getting the work done safety with best practices for communicating in difficult situations. It's a great workshop for seasoned, new, and emerging leaders. This workshop will equip them with tools necessary to build a culture where people feel safe communicating about safety and other operational issues.

## OBJECTIVES

Participants will learn the follow tips, techniques, and tactics to help them move their team toward a safety culture where positive, effective communications are an integral part of the workplace:

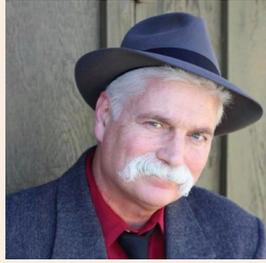
- > **Making expectations crystal clear**
- > **Recognizing a job well done**
- > **Demonstrating consideration for others**
- > **Creating trust in their workgroup**
- > **Starting confrontations off on the right foot**
- > **Getting confrontations back on track if communications are “off track”**
- > **Dealing with “difficult people”**
- > **Checking your inner narrative regarding confrontation**
- > **Initiating effective tactical confrontation**
- > **Preventing defensive reactions**
- > **How to de-escalate anger in a confrontation**

Creating a safe workplace starts with safe communications where everyone can experience effective, positive interactions and relationships.

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## ABOUT GARY SHEELY



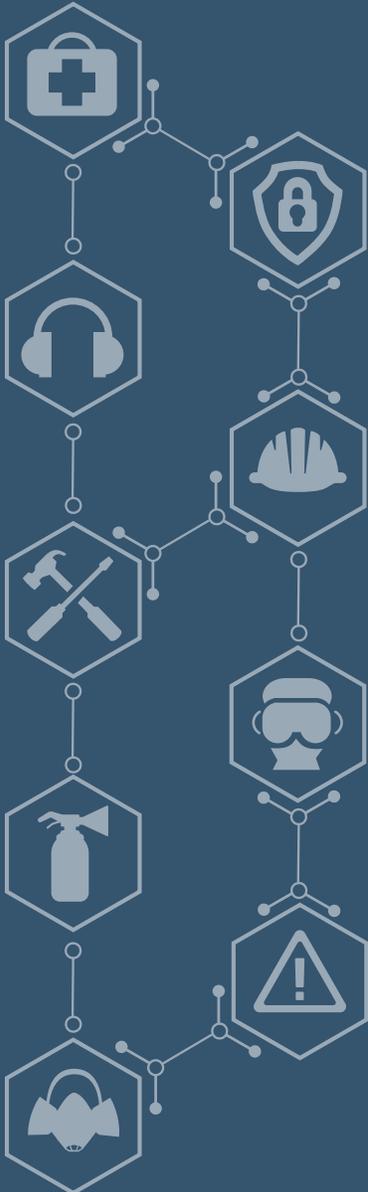
For over 30 years, Gary's unique role in people's lives has placed him in the middle of hundreds of conflicts and confrontations. His experiences, education and expertise truly make him a "Tactical Confrontation Specialist." He has been teaching confrontation and de-escalation skills to clients for 20 years. He works with organizations that want to create a culture where their people feel safe having constructive confrontation and de-escalating angry people.

In addition to his Tactical Confrontation Seminar, Gary has published several books, including *Safe At Work: How Smart Supervisors Reduce the Risk of Workplace Violence*, and dozens of articles on communication, workplace improvement, and self-development.

For more information or to book Gary, contact the Safety Institute

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